



Daily dose

Information that makes you feel good!



photo: Mariona Ribó



29TH EAHP CONGRESS
12-13-14 MARCH
PERSON CENTRED PHARMACY
NAVIGATING DIGITAL HEALTH

EAHP thanks the continued support of Gold Partner



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for EAHP Networking Area

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for lanyards and bags

KEYNOTE 1 | REVIEW

Opportunities and Limitations of High-Tech Evolution, Dr. Isabelle François.



photo: Mariona Ribó

“The tech future is bright”, said Dr. Isabelle François in the first keynote speech of the 29th EAHP Congress.

Through her keynote speech, Dr. François followed the patient journey through the hospital, from the pre-treatment phase to the post-treatment and follow-up to showcase the benefits that new technologies can have for patients, including the potential for the future of smart hospital pharmacies. Through technologies such as structured electronic prescriptions and clinical decision support systems, or bedside scanning, the digital transformation continues to drive efficiency and patient safety. Additionally, supply chain advancements, personalised medicine through 3D-printed drugs, and the integration of automation in pharmaceutical production are bringing innovation to the forefront of healthcare. Through numerous examples, Dr. François explained to attendees the real potential of new technologies to improve healthcare systems and patient experience, not by replacing healthcare professionals but by supporting them in doing a faster, easier, and less burdensome work.

However, she noted that it is crucial to also remain critical of new technologies. Undeniably, issues around the protection of sensitive patient data, the interoperability between different healthcare systems, and ethical concerns around bias, data ownership, and accountability remain a key barrier for the use or deployment of new technologies. These issues must first be addressed to ensure a safe and inclusive digital transition that can be trusted by all patients and users. Furthermore, the rapid development of new technologies presents new regulatory challenges around data privacy for legislators to ensure an enabling legislative framework for innovations and for healthcare providers to be able to navigate.

Dr. François concluded the first keynote speech of the Congress by reiterating her opening statement with a small amendment for attendees to consider “The tech future of healthcare is bright, but let’s stay critical”.

James Evans – EAHP Policy Officer

European Association of Hospital Pharmacists

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European Association of Hospital Pharmacists (EAHP)
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Blvd Brand Whitlock 87
1200 Brussels (BE)
www.eahp.eu

SOCIAL MEDIA

Engage in the social media debate using the hashtag #EAHP2025

| Thursday, 13 March 2025 | | |
|--|--|----------------|
| Time | Meetings/Events | Room |
| 07.30-17.00 | Registration opens (individuals, groups and exhibitors) | Entrance Foyer |
| 08.00 | Exhibition opens | Hall D |
| 08.00-09.00 | Synergy Satellite (Part 2) | Hall A1 |
| Pitch Perfect: healthcare presentation skills <i>(supported by an education grant from Baxter)</i> <i>Simon Hall</i> ACPE UAN: 0475-0000-25-003-L99-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-Synergy2 – A knowledge-based activity | | |
| 09.00-10.00 | Seminars | |
| IG1 – Cyber-attack, systems down – pharmacy be prepared! <i>Esther Carcelero and Reinoud Reynders</i> ACPE UAN: 0475-0000-25-006-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-IG1 – A knowledge-based activity | | Auditorium 11 |
| SPD1 – New threats around procurement <i>Martin J. Hug and Hanna Kuosmanen</i> ACPE UAN: 0475-0000-25-007-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-SPD1 – A knowledge-based activity | | Auditorium 15 |
| ER3 – Update on the clinical trial landscape <i>Constantin Pixberg and Mieke Mertens</i> ACPE UAN: 0475-0000-25-023-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER3 – A knowledge-based activity | | Auditorium 10 |
| PC1 – Edutainment – using simulation for pharmaceutical technology training <i>Pascal Bonnabry and Simon Rodier</i> ACPE UAN: 0475-0000-25-010-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC1 – A knowledge-based activity | | Hall A3 |
| CPS1 – Precision in practice: advancing patient care with model-informed precision dosing <i>Sebastian Wicha and Iris Minichmayr</i> ACPE UAN: 0475-0000-25-015-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-CPS1 – A knowledge-based activity | | Room 18+19 |
| INT1 – The European landscape on hospital pharmacy logistics <i>Sotiris Tsiafos-Tsiaras</i> ACPE UAN: 0475-0000-25-009-L04-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-INT1 – An application-based activity | | Room 16 |
| W2 – Building a resilient pharmacy workforce and the importance of looking after ourselves – necessity, not luxury <i>Jamie Hayes</i> ACPE UAN: 0475-0000-25-018-L04-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-W2 – An application-based activity | | Room 17 |
| 09.00-10.30 | Industry Sponsored Satellite | Auditorium 12 |
| Baxter – Pharmacists Leading Change ACPE Non-accredited activity / ECPhA Non-accredited activity | | |
| 10.30-11.00 | Coffee Break and Attended Posters | Hall D |
| 11.00-11.45 | Keynote 2 – Navigating the challenges of disinformation in healthcare <i>Lena Frischlich</i> ACPE UAN: 0475-0000-25-004-L05-P – A knowledge-based activity ECPhA UAN: 0.75-ECPEC-EAHP2025-K2 – A knowledge-based activity | Hall A1 |

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| 12.00-13.00 | Seminars | |
| PSQ1 – Using technology for dispensing and administration: is it always safer? <i>Michiel Duyvendak and Christian Sommer</i> ACPE UAN: 0475-0000-25-019-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-PSQ1 – A knowledge-based activity | | Auditorium 11 |
| SPD2 – Handling shortages, the EU approach <i>Lara Wellens and Laure Geslin</i> ACPE UAN: 0475-0000-25-008-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-SPD2 – A knowledge-based activity | | Auditorium 15 |
| PC2 – Navigating paediatric therapeutics: challenges in medicines and parenteral nutrition <i>Venetia Simchowitz* and Esra Furuncu*</i> ACPE UAN: 0475-0000-25-011-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC2 – A knowledge-based activity | | Hall A3 |
| ER1 – Hospital pharmacists driving evidence-based versus influencer-based medicine <i>Marco Tuccori and Suzanne McCarthy</i> ACPE UAN: 0475-0000-25-021-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER1 – A knowledge-based activity | | Room 18+19 |
| INT2 – The patient in charge of the discharge <i>Victoria Östman</i> ACPE UAN: 0475-0000-25-017-L05-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-INT2 – An application-based activity | | Room 16 |
| W1 – Aseptic handling in hospital pharmacies – challenges ahead <i>Marina Maurer and Judith Thiesen</i> ACPE UAN: 0475-0000-25-014-L05-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-W1 – An application-based activity | | Room 17 |
| 12.00-13.30 | Industry Sponsored Satellite | |
| Biocon Biologics – Are Biosimilars the Key to Breaking Barriers for Global Healthcare Access and Sustainability? A look at redefining the future ACPE Non-accredited activity / ECPhA Non-accredited activity | | Auditorium 10 |
| CurifyLabs – Advancing Digital Automation in Compounding: Patient-Centered Solutions for Personalized Medicine ACPE Non-accredited activity / ECPhA Non-accredited activity | | Auditorium 12 |
| 13.30-15.00 | Lunch | Hall D |
| 14.00-14.30 | Poster Walk – <i>Please join the Scientific Committee during their evaluation of the abstracts posters selected for the Poster Walk</i> | Hall D |
| Sodium pentobarbital rectal preparations: optimisation of a manufacturing process, and development of formulation <i>A-L. Leroy</i> | | |
| Application of 3d printing to the formulation of a novel anticancer agent for pediatric diffuse intrinsic pontine glioma <i>S. Ramos</i> | | |
| Comparison of robotic and manual reconstitution: stability assessment of protein drugs in hospital compounding <i>M. Paulsson</i> | | |
| Associations between routine blood tests and medication use with adverse clinical outcomes in acutely admitted medical patients <i>L. Christensen</i> | | |
| Pharmacists’ and physicians’ views on the role of pharmacists in palliative care and deprescribing: a cross-sectional survey <i>A. Wagner</i> | | |
| Machine learning-driven early prediction of voriconazole plasma levels: enhancing precision dosing and patient safety in antifungal therapy <i>I. Maray Mateos</i> | | |

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|---|-----------------------------------|---------------|
| Compliance and applicability of pro re nata prescribing in a French university hospital <i>S. Rodier</i> | | |
| Impact of adverse drug reactions on length of stay and mortality in hospitalized patients through a clinical administrative national dataset <i>I. Oterino Moreira</i> | | |
| Discrepancies between observed voriconazole clearance and predicted according to cyp2c19 genetic polymorphism. importance of therapeutic drug monitoring <i>C.C. Cabañas</i> | | |
| Harnessing openai as a strategic tool for horizon scanning in hospital pharmacy practice <i>R. Varela Fernández</i> | | |
| ACPE Non-accredited activity / ECPhA Non-accredited activity | | |
| 15.00-16.00 | Seminars | |
| PC4 – Which clean room technologies? It depends! <i>Jussi Tervonen and Thomas Storme</i> ACPE UAN: 0475-0000-25-013-L07-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC4 – A knowledge-based activity | | Auditorium 11 |
| ER4 – Competency-based education – go for knowledge, skill and attitude! <i>Ingeborg Wilting and Mia Sívén</i> ACPE UAN: 0475-0000-25-024-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER4 – A knowledge-based activity | | Auditorium 15 |
| ER2 – The second life of drugs: opportunities and challenges of drug repurposing <i>Harald Schmidt and Yoana Nuevo</i> ACPE UAN: 0475-0000-25-022-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER2 – A knowledge-based activity | | Hall A1 |
| PC3 – Hospital @ Home <i>Charlotte Quintens and Vitória Cunha</i> ACPE UAN: 0475-0000-25-012-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC3 – A knowledge-based activity | | Hall A3 |
| CPS2 – Artificial Intelligence in clinical pharmacy: threat or ally for patient safety? <i>Benedict Morath and Etienne Cousein*</i> ACPE UAN: 0475-0000-25-016-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-CPS2 – A knowledge-based activity | | Room 18+19 |
| PHARMACOTHERAPY SESSION Anticoagulation therapy in hospitals: let's ask the expert <i>Lorenz Van der Linden and Barry Kevane</i> ACPE UAN: 0475-0000-25-025-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC- EAHP2025 PCT – A knowledge-based activity | | Room 16 |
| W3 – Person-centered medication review in older people with comorbidities <i>Lucy Pollock*</i> ACPE UAN: 0475-0000-25-020-L05-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-W3 – An application-based activity | | Room 17 |
| 15.00-16.00 | Industry Sponsored Satellite | |
| Equashield – <i>Pharmacy 2.0: Rethinking Hazardous Drugs and Pharmacy Workflows</i> 15.00-15.45: Defining Hazardous Medications in Europe: Ensuring Compliance and Safety Standards 15.45-16.30: S.M.A.R.T Pharmacist in a S.M.A.R.T Pharmacy ACPE Non-accredited activity / ECPhA Non-accredited activity | | Auditorium 12 |
| 16.30-17.00 | Coffee Break and Attended Posters | Hall D |
| 17.00 | Exhibition closes | Hall D |

| Friday, 14 March 2025 | | |
|--|---|---------------------------------|
| Time | Meetings/Events | Room |
| 07.00-08.00 | Fun Run – Support Children with Cancer (Participation 15 Euro) Registration appreciated: kikarun@ziggo.nl | Entrance of the Congress Centre |
| 08.00-11.00 | Registration opens (individuals, groups and exhibitors) | Entrance Foyer |
| 09.00 | Exhibition opens | Hall D |
| 09.00-10.00 | Seminars | |
| CPS2 – Artificial Intelligence in clinical pharmacy: threat or ally for patient safety? <i>Benedict Morath and Etienne Cousein*</i> ACPE UAN: 0475-0000-25-016-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-CPS2 – A knowledge-based activity | | Auditorium 10 |
| PC4 – Which clean room technologies? It depends! <i>Jussi Tervonen and Thomas Storme</i> ACPE UAN: 0475-0000-25-013-L07-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC4 – A knowledge-based activity | | Auditorium 11 |
| ER3 – Update on the clinical trial landscape <i>Constantin Pixberg and Mieke Mertens</i> ACPE UAN: 0475-0000-25-023-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER3 – A knowledge-based activity | | Auditorium 12 |
| ER4 – Competency-based education – go for knowledge, skill and attitude! <i>Ingeborg Wilting and Mia Sivén</i> ACPE UAN: 0475-0000-25-024-L04-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-2025-ER4 – A knowledge-based activity | | Auditorium 15 |
| PC3 – Hospital @ Home <i>Charlotte Quintens and Vitória Cunha</i> ACPE UAN: 0475-0000-25-012-L05-P – A knowledge-based activity ECPhA UAN: 1-ECPEC-EAHP2025-PC3 – A knowledge-based activity | | Hall A3 |
| W3 – Person-centered medication review in older people with comorbidities <i>Lucy Pollock*</i> ACPE UAN: 0475-0000-25-020-L05-P – An application-based activity ECPhA UAN: 1-ECPEC-2025-W3 – An application-based activity | | Room 17 |
| 10.30-11.30 | Coffee Break and Attended Posters | Hall D |
| 11.30-13.00 | Closing Ceremony and Keynote 3 Digital health – patient experiences and expectations <i>Thomas Whitelaw</i> ACPE UAN: 0475-0000-25-005-L05-P – A knowledge-based activity ECPhA UAN: 0.75-ECPEC-EAHP2025-K3 – A knowledge-base activity | Auditoriums 10-11-12 |
| 12.00 | Exhibition closes | Hall D |



- Do you want to win a **free pass** for the **30th EAHP Congress 2026**?
- Do you want to get **some gifts** to help you celebrate the **Hospital Pharmacy Day 2025**?

Stop by the EAHP stand 94 and meet with the team!

SYNERGY SATELLITE

Pitch Perfect: Healthcare Presentation Skills



This interactive and dynamic session actively engaged all participants, encouraging them to reflect on the essential elements of a successful presentation. Through live polling and discussions, attendees were challenged to consider what makes a talk truly impactful. The key takeaways included:

- **The Start Matters Most:** The beginning of a presentation is critical for capturing the audience's attention. Rather than opening with hesitant or generic questions, speakers should immediately establish their topic, authority, and why their talk is worth listening to. Making a strong opening – perhaps by posing a thought-provoking question or an unexpected statement – helps maintain engagement.
- **End with Impact:** The conclusion should reinforce key points in a concise, memorable way. Using soundbites – short, impactful phrases – can leave a lasting impression.
- **Less is More:** Simple and clear language is more effective than technical jargon. Simon emphasised that “plain and simple language” is not a sign of a lack of expertise but rather a smart strategy for ensuring the audience grasps the message. Take always into account the target public!
- **A Complete Narrative:** To structure a compelling presentation, speakers should answer the fundamental questions: *What, Why, When, How, Where, and Who*.
- **Engagement Over Length:** A good presentation is not about talking for as long as possible. Keeping it concise, saying only what's necessary, and maintaining a clear narrative will leave a stronger impression.

Don't miss the second session of this workshop! Taking place today, March 13, at 8:00 in Hall A it will dive into advanced techniques for using visual aids, refining data presentation, and boosting confidence in public speaking. Join us to take your presentation skills to the next level!

Marina Santiso – EAHP Team



EAHP SPECIAL INTEREST GROUP (SIG)

EAHP drives Hospital Pharmacy Automation Interoperability forward

Automation in hospital pharmacies has the potential to transform operations, improving efficiency, reducing medication errors, and enhancing patient safety. However, a significant barrier remains: the lack of interoperability between automation systems from different vendors. To address this, the European Association of Hospital Pharmacists (EAHP) has launched the Special Interest Group (SIG) on Interoperability in Hospital Pharmacy Automation, bringing together key stakeholders to develop a standardised communication framework for seamless integration.

A collaborative effort for standardisation

The Kickoff Meeting on January 23, 2025, marked an historical major step forward. Over 12 hospital pharmacists joined the discussion, alongside representatives from nine leading automation vendors, including Omnicell, BD, Swisslog, Sinteco, Alphantron Medical, STOCKART, Kiro Grifols, JVM Europe and Deenova. The initiative, co-chaired by Patrick Koch and Francine DeStoppelaar, aims to create a vendor-neutral interoperability standard, drawing from established protocols such as HL7, IHE, and FHIR.

The project will follow a structured three-phase approach:

- **Defining Standard Use Cases** – Documenting key pharmacy automation workflows in clear, standardized Standard Operating Procedures (SOPs).
- **Developing a Communication Protocol** – Translating these SOPs into technical specifications for a universal, vendor-neutral messaging framework.
- **Live Testing and Validation** – Running a Connectathon event to test and refine the protocol in real-world scenarios.

Shaping the future of pharmacy automation

By creating a standardised, plug-and-play interoperability framework, EAHP aims to remove a key barrier to automation adoption in European hospital pharmacies. The project is set for completion in time for the 30th EAHP Congress in Barcelona in 2026.

Pedro Pereira – EAHP Development Strategist

A banner for the EAHP Special Interest Group (SIG) on Interoperability in Automation. It features the SIG and EAHP logos at the top. The main text reads: 'EAHP Special Interest Group (SIG) on Interoperability in Automation'. Below this, there are three bullet points with floral icons: 'The SIG will address the lack of seamless communication between different automation systems in hospital pharmacies.', 'It aims to develop a standard communication protocol inspired by existing frameworks like HL7, IHE, and FHIR.', and 'This initiative will help reduce costs, improve efficiency, and encourage wider adoption of automation in hospitals.' At the bottom, it says 'For more information www.eahp.eu'. The background of the banner shows a person in a lab coat working with pharmacy automation equipment.

EAHP AWARDS

EAHP Board of Directors Professional Excellence Award – Dr. Helena Jenzer

The 2025 Board of Directors Professional Excellence Award from the European Association of Hospital Pharmacists (EAHP) was presented to Dr. Helena Jenzer, recognising her outstanding contributions to the hospital pharmacy profession in Europe and to the growth of EAHP.

Dr. Jenzer holds a doctorate in Pharmaceutical Sciences and has had a distinguished career in hospital pharmacy. She began as head of the quality control laboratory at Inselspital pharmacy (Bern), where she also served as deputy head pharmacist until 1996. She then became head pharmacist at Fribourg Hospital for 10 years. After a brief time in the pharmaceutical industry, Dr. Jenzer returned to Inselspital as head of manufacturing from 2007 to 2010. Since 2011, she has been a professor at Berner Fachhochschule and the head pharmacist at the Psychiatrischen Universitätsklinik Zürich.

Dr. Jenzer's career is built on her work in analytics, pharmacotechnics, education, and scientific research. One of her key achievements was developing an injectable paracetamol solution in the 2000s at Fribourg Hospital, when only the original formulation was available in Switzerland. Many students have also benefitted from her mentorship, with numerous individuals completing their diplomas and bachelors' theses under her guidance at Berner Fachhochschule.

Helena Jenzer has been deeply involved in professional associations. Early in her career, she worked with GSASA, taking on roles such as a member of the analytical working group, a GSASA delegate to national societies, and head of the information systems sector. She also served as GSASA Administration

Manager and played a key role in creating the society's first website.

In addition to her work with GSASA, Dr. Jenzer has been an active member of the EAHP for over 10 years. As a member of the EAHP Scientific Committee, she has developed and moderated training sessions at EAHP Congresses and Academy seminars. She has also contributed to the COST (European Cooperation in Science and Technology) project on drug shortages and chaired the EAHP Special Interest Group on Eliminating Avoidable Harm.

Dr. Jenzer's dedication to advancing hospital pharmacy and improving patient care has had a lasting impact on the profession.

Gonzalo Marzal Lopez
EAHP Deputy Managing Director

Dr. Helena Jenzer received the award from Nenad Miljkovic – EAHP President



BOOST 2025

Supply-chain strategies for a shortage-free world. Join us in Prague!

The European Association of Hospital Pharmacists (EAHP) is excited to announce the second edition of BOOST, an event dedicated to addressing one of the most pressing challenges in healthcare today: shortages.

Set to take place in Prague from 14-15 November 2025, this event will bring together key stakeholders from across the healthcare sector to share insights, explore solutions, and drive forward strategies for a shortage-free world.

With a mix of expert-led presentations, hands-on workshops, and ample opportunities to network, this event will be an essential platform for learning and collaboration.

Workshops help participants tackle the growing challenge of medicines and medical devices shortages in Europe, while thinking outside the box to find innovative solutions together.

This event will encourage collaboration among healthcare professionals, regulators, and industry experts to address these shortages in new and effective ways. The goal is to encourage collaboration among healthcare professionals, regulators, and industry experts to address shortages in new and effective ways.

BOOST allows for a limited amount of participants to ensure the feasibility of hands-on workshops. Thus, don't miss this opportunity and register for BOOST 2025.

Registrations are already open!

Gonzalo Marzal Lopez
EAHP Deputy Managing Director

eahp **BOOST**

2nd EDITION

14-15 November 2025
PRAGUE, Czech Republic

WORKSHOPS | INTERACTIVITY | NETWORKING
KEYNOTES | EXHIBITION | #EAHPBOOST2025

SUPPLY-CHAIN STRATEGIES
FOR A SHORTAGE-FREE WORLD



STRATEGY AND LEADERSHIP PERSPECTIVES FOR **DIGITAL TRANSFORMATION OF HOSPITAL PHARMACIES**



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