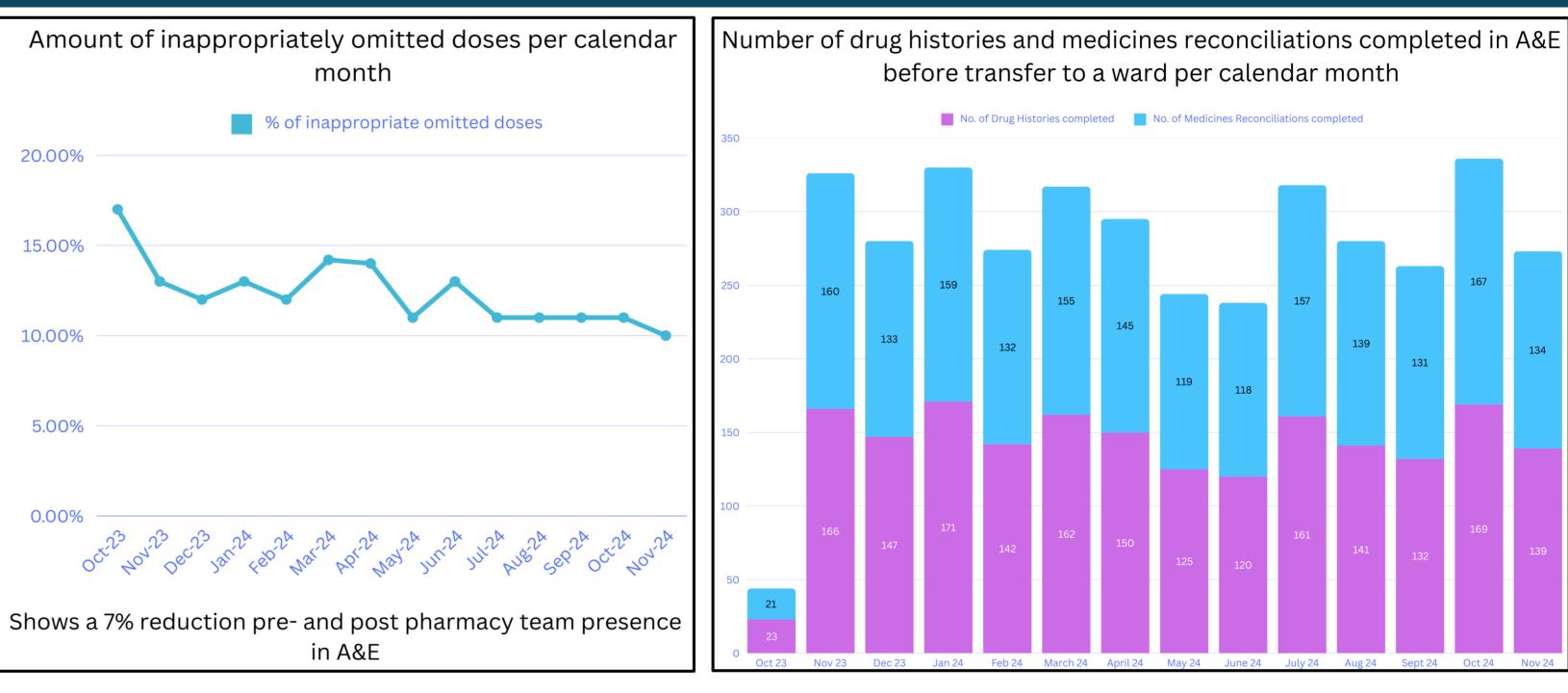
To improve timely medicines provision, support safe prescribing and early discharge planning to improve flow within an NHS Trust; service design and implementation.

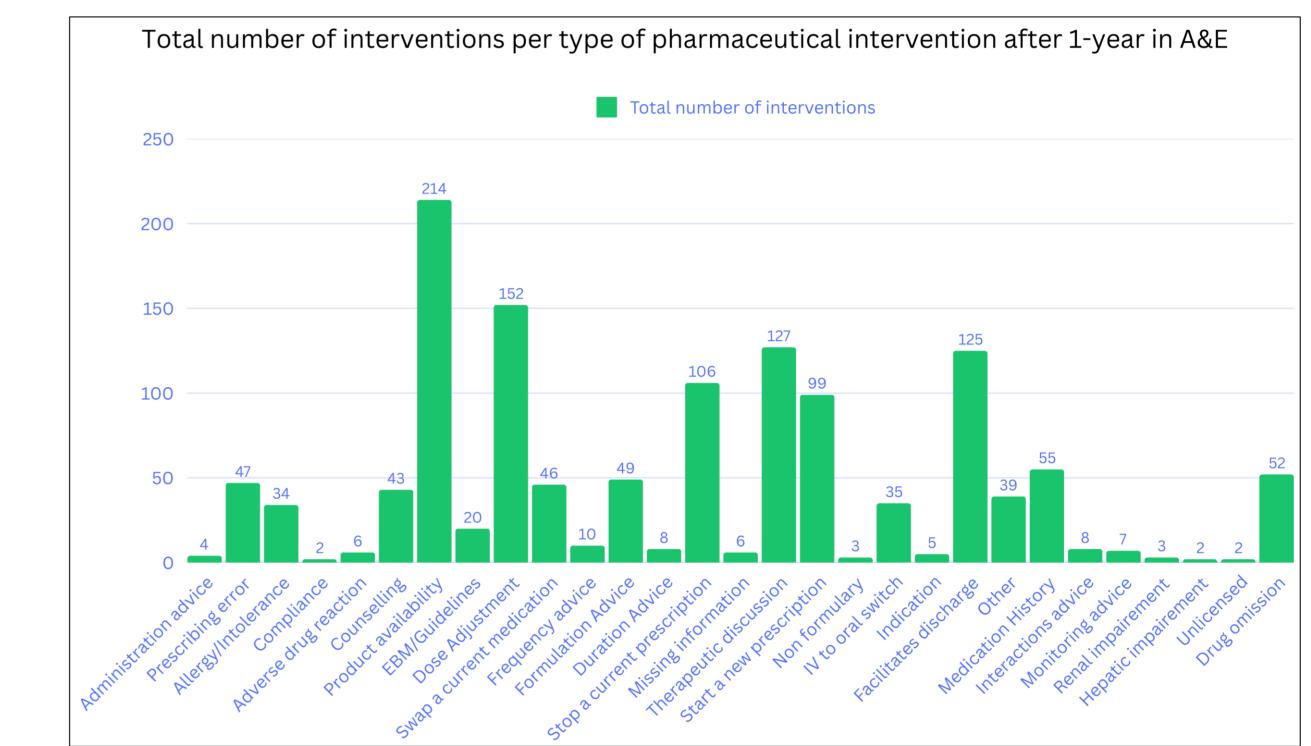
Christina Anastasiadou – Lead Pharmacist Acute & Emergency Medicine
Karen Dicks - Chief Pharmacy Technician Medicines Management
Radhika Patel - Pharmacy Technician MMS

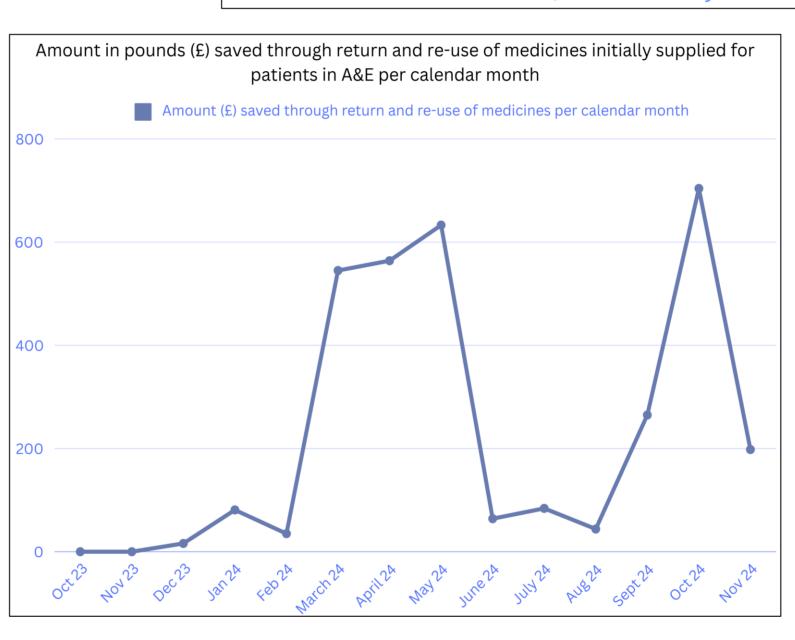
Croydon Health Services WHS

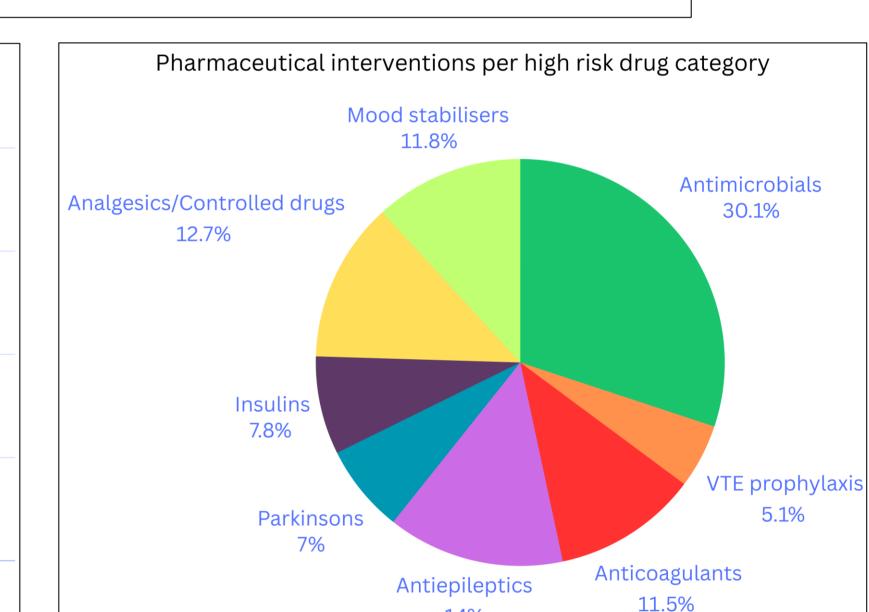
#### 1. Introduction Need for a Prescribing Increased A&E in a full-time length of errors were Croydon pharmacy not identified stay, missed University service in early on doses, Hospital A&E to help admission patient (CUH), tackle the safety and London UK, above and medicines 02 incidents as 03 did not have improve well as cost management a full-time patients' has not been and pharmacy experience, optimal medicines service until as well as wastage October'23 flow within and out of hospital

### 4. Results & Impact









Results

# 2. Aim

EARLY PHARMACY INTERVENTION

ENSURE PATIENT
SAFETY AND
IMPROVE PATIENT
EXPERIENCE

MEDICINES RECONCILIATION

To improve the flow of patients within the hospital via timely medicines provision, early clinical pharmacy intervention and early discharge planning.

AIM

TIMELY SUPPLY OF

**MEDICINES** 

EARLY DISCHARGE
PLANNING

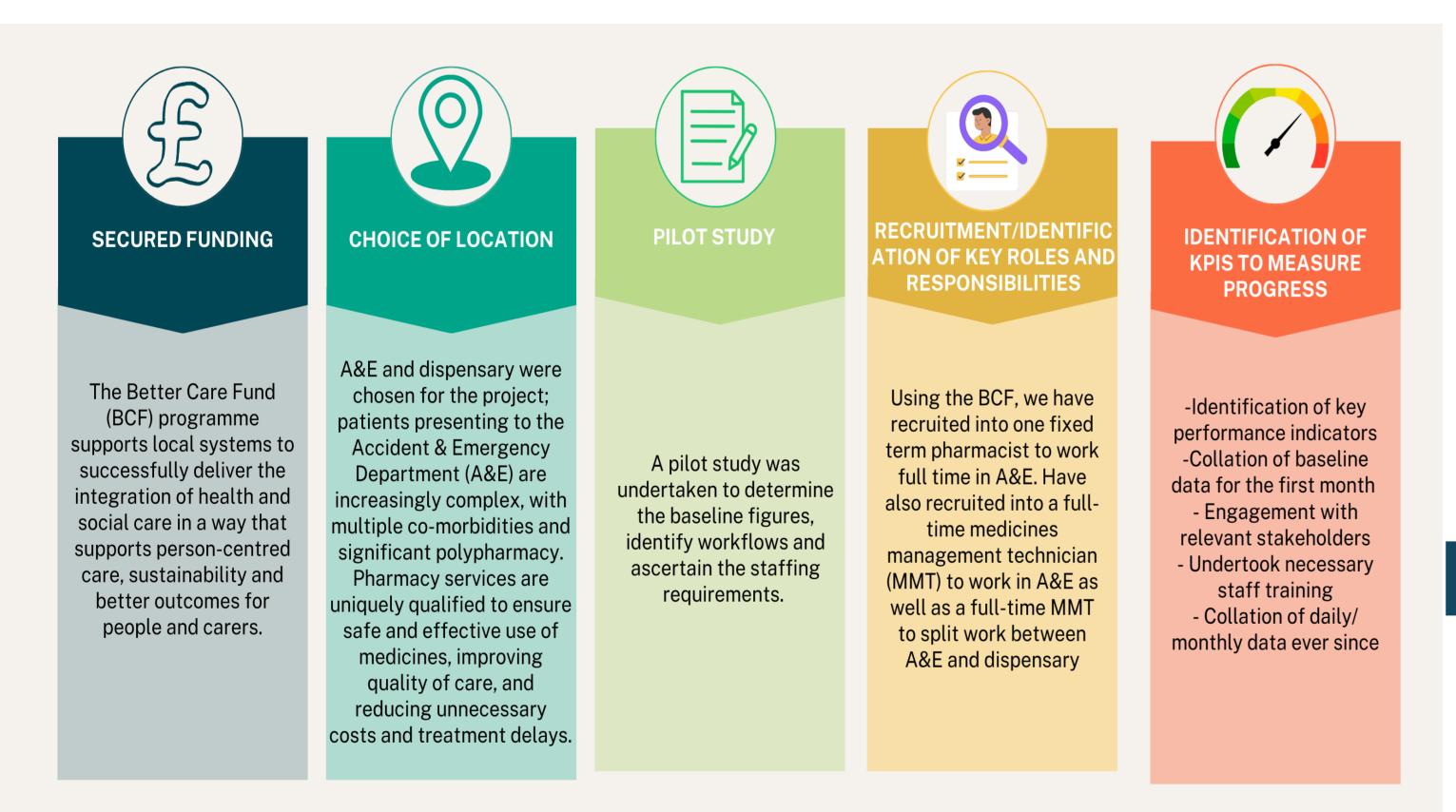
COUNSELLING

IMPROVE FLOW
WITHIN AND OUT
OF HOSPITAL

# 5. What has been achieved

# Aims and objectives Ongoing

#### 3. Methodology



The results demonstrate good progress against the KPIs and safer flow of patients within the hospital. Aim to continue review further the KPIs and provide a variety of results to consider when establishing a permanent service in A&E.

## 6. What's next

- Apply for a business case with the new financial year (April 2025)
- Establish a permanent pharmacy service in A&E CUH
- ❖Continue working on the KPIs and add new depending on the service needs



**SCAN ME** 

## References

1. RCEM\_UKCPA\_Joint\_Position\_Statement\_Pharmacists.pdf

#### Acknowlegments

Dimitrios Karagkounis – Highly specialist cardiac pharmacist