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5. Patient Safety and Quality Assurance PSQ49254



EVALUATION AND DECISION-MAKING RELATED TO QUALITY AND WORKLOAD ASSESSMENT OF PARENTERAL NUTRITION COMPOUNDING.

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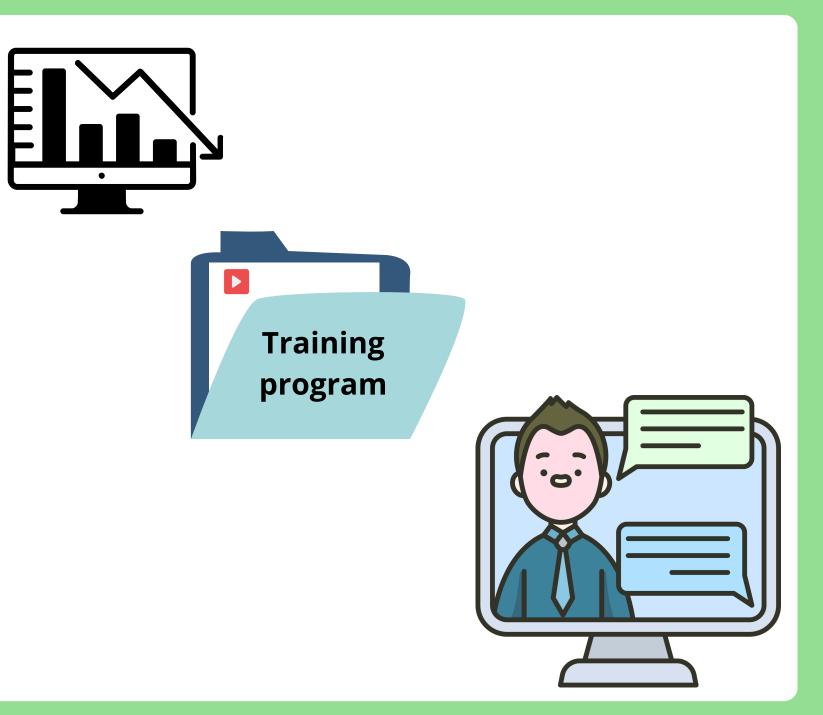


Background and good practice initiative

Canario de la Salud

A training program centered on audiovisual resources related to parenteral nutrition (PN) procedures was implemented in a tertiary hospital after a quality assessment within the PN department revealed a decline in certain indicators between 2020 and 2022.

A shared folder with video tutorials covering various processes was made available to pharmacy staff, mainly intended for nursing staff and pharmacy technicians, who typically have high turnover rates between departments.



Parenteral Nutrition (PN)

- High-risk preparation
- Significant risk of iatrogenesis
- Requires:
 - Strong training program for staff involved (prescription, validation, and preparation)
 - Reliable quality assurance plan.

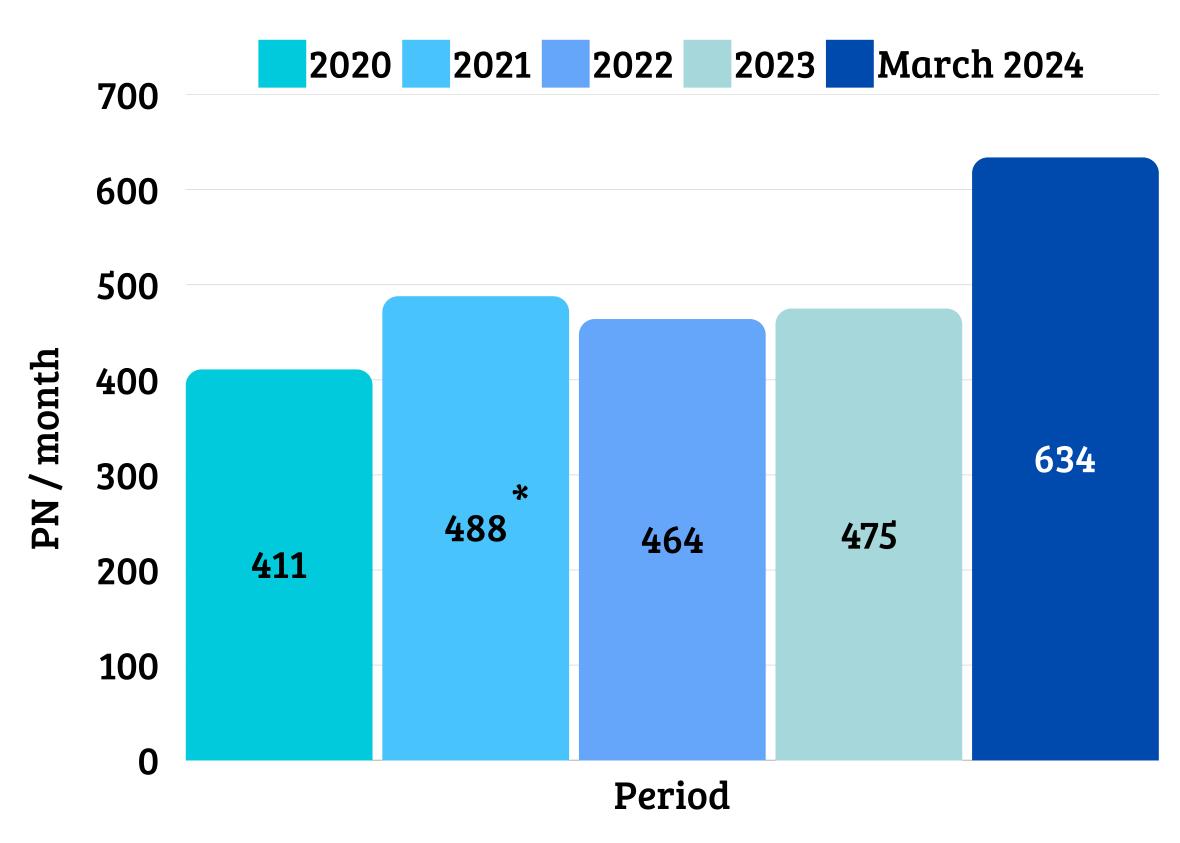
Monthly quality indicators

Errors	Acceptable monthly thresholds:
Pharmacists (transcription)	2
Technicians (tray preparation)	25
Nursing (Sterile PN preparation)	6

- Additional activity indicators:
 - No. PN preparations (monthly)
 - Episode duration
- Reasons for suspension were also recorded.

Findings and outcomes

- The indicators showed a steady increase in PN preparations, rising from 411±74 per month in 2020 to 475±51 in 2023, with a record high of 634 in March 2024.
- 18.1% of episodes in 2023 lasted over two weeks, partly due to the underutilization of home PN and a lack of hospital beds despite increased outpatient activity.
- Errors in tray preparation increased from 2020 to 2022, peaking in 2021. This coincided with high staff turnover and an increased workload.

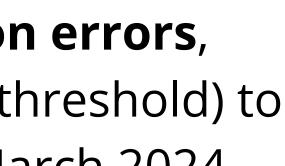


*COVID-19 peak



• In response, the implementation of video tutorial training for rotating staff was introduced in 2022.





• This initiative reduced monthly tray preparation errors, which decreased from 19.33±7.35 (4 months over threshold) to an average of 12±4.9 between January 2023 and March 2024.

Conclusions

- These measures could be adapted and implemented in other departments within the pharmacy service.
- Regarding PN, we are now aiming to optimize the workload by promoting home PN, and implementing semi-automated systems such as barcodes and gravimetric control, which are also recommended to improve safety and traceability.