

Background

Introducing a Pharmacist Prescriber in the Community Mental Health Services For Older People (CMHSOP) to support with follow-up appointments for memory patients as part of the community mental health transformation (1). The aim of this Service Evaluation was to evaluate the views of patients with dementia (and/or their carers) on a pharmacist prescribing led clinic.

After diagnosis of Alzheimer's Dementia some patients will be started on medication to treat the disease symptoms to reduce the rate at which their cognitive abilities deteriorate (2).

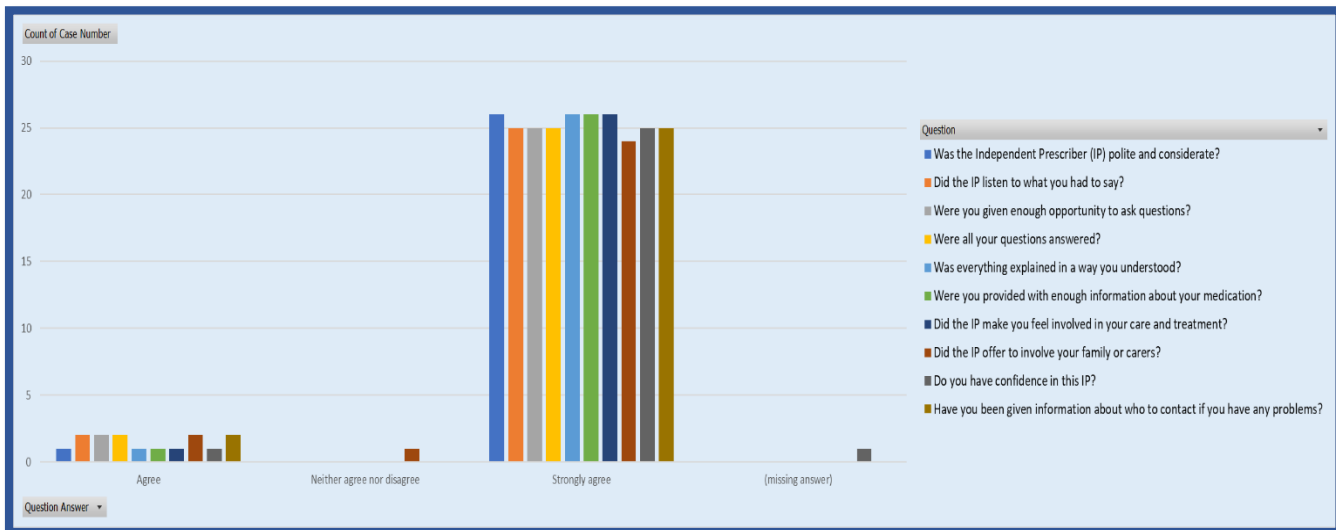
This new service will allow Consultants to focus on diagnosis of dementia while improving waiting times for patients (3).

Aim(s)

The aim of this project is to evaluate the views of patients with dementia (and/or their carers) on a pharmacist prescribing service.

Method(s)

The data was collected from a memory clinic within a community mental health team for older adults. Data was collected from patients' and/or their carers' feedback in the form of a survey placed anonymously in a box. Survey collected on a weekly basis.



..Thank you to all the team at CMHSOP From patient

...Attentive, re-assuring From patient and carer

...very informative, professional, helpful From patient and carer

Calming, caring patient



CPS50174

Conclusion:

27 patients participated in this Service Evaluation. This project highlighted the good rapport the Pharmacist Prescriber has established with the patients. All patients and family members expressed a positive view of the Pharmacist led clinic and found it informative, and felt listened to. This service evaluation has highlighted the positive views of patients on a Pharmacist Prescriber led clinic.

What next?

Future work will look at quantifying how this new service has reduced the waiting time for these patients to be seen or followed up.

References

- 1.NHS England community mental health transformation programme. NHS mental health implementation plan 2019/20-2023/24.
- 2.NICE (2018): Assessment, management and support for people living with dementia and their carers. www.nice.org.uk/guidance/ng97
- 3.Macdonald O, et al. How pharmacist prescribers can help meet the mental health consequences of Covid-19. Evidenced Based Mental Health November 2020 Vol 23 No4.