



IMPLANTATION OF A COMMUNICATION CIRCUIT OF ALERTS AND SAFETY NOTES RELATED TO DRUGS FROM THE PHARMACY DEPARTMENT

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WHAT WAS DONE?

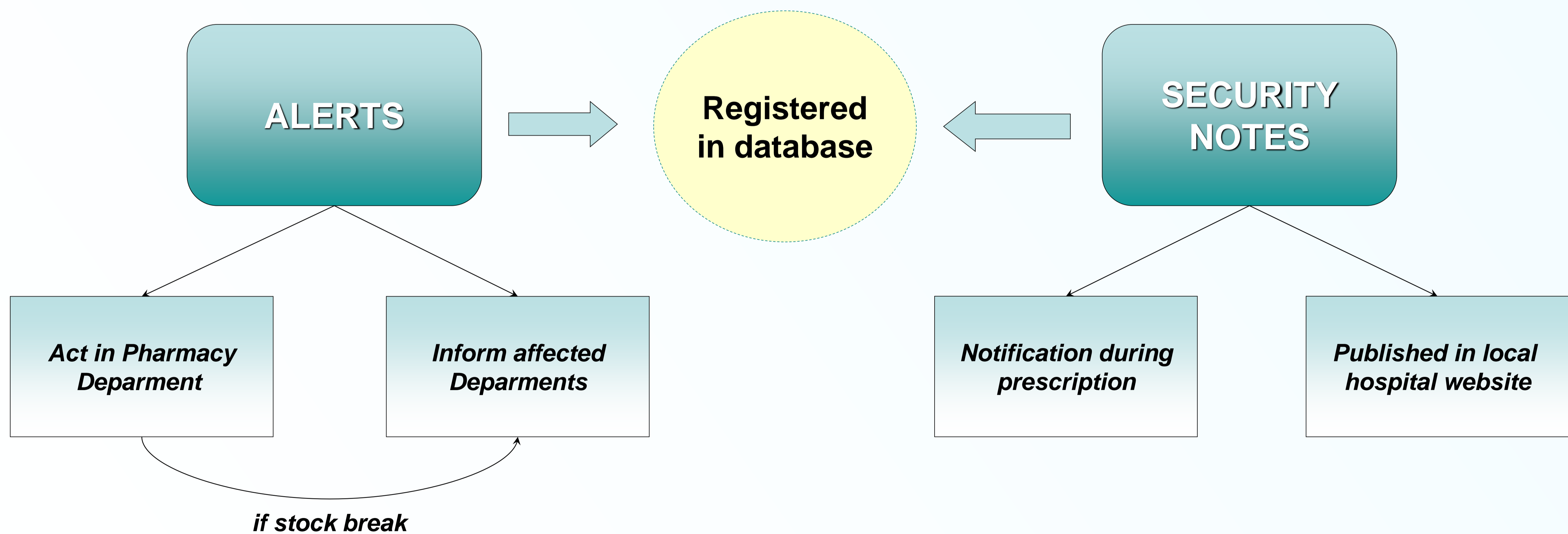
A communication circuit of alerts and safety notes related to drugs coming from the “Agencia Española de Medicamentos y Productos Sanitarios (AEMPS)”.

WHY WAS IT DONE?

The aim is to implement a protocol to follow when these safety notes/alerts are released from the AEMPS. It comprehends the reception of the information, its registration and its communication, when needed, to the rest of the healthcare professionals.

HOW WAS IT DONE?

- When an alert is released: act in accordance with the recommendations and inform the Departments in which the medication had been dispensed and also in case of a stock break.
- When a security note is released: publish it in the local hospital website, where the documents sent by the AEMPS can be found. If this medication is included in the Pharmacotherapeutic guide, a notification is shown when it is prescribed.
- All alerts and security notes, with the pharmacist intervention, are registered in a database.



WHAT HAS BEEN ACHIEVED?

Since the implementation of the circuit, 14 alerts and 9 security notes were sent from the AEMPS in a period of 6 months. No interventions regarding the alerts were needed. Healthcare professionals were informed when the security notes were released, pointing to the patients at risk, the precautions required and the alternative therapies available.

WHAT NEXT?

To incorporate it as an indicator of quality of care within the procedures performed by the pharmacy department and detect areas of improvement.



<https://www.eahp.eu/gpis/implantation-communication-circuit-alerts-and-safety-notes-related-drugs-pharmacy-department>