

# GOOD PRACTICE- INNOVATION AND COLLABORATION

## New Oral Anticoagulants – Hospital Pharmacists Improving the Safety of Patients

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### WHAT WAS DONE?

1

The following suite of activities were introduced in a drive to improve understanding, familiarity and awareness of NOAC therapy.

- Medication Safety Alert - A ready reference outlining the relevant background information, risks and safety tips for prescribing and administering NOACs (Figure 1).
- Quiz – A novel and fun method to ascertain the level of knowledge staff had on the NOACs by incentivizing participation.
- Prescribing Information Sheet – Developed to summarise all the pertinent prescribing information on NOACs to aid selection and detail the relevant clinical cautions and risks.
- A Point Prevalence Study (PPS) that captured data on all NOAC patients in the hospital to identify prescribing trends and appropriateness of prescribing.
- Staff Educational drive - The Drug Safety Facilitator has lead in a major roll-out of education sessions to medical and nursing staff in the hospital including presentation at medical / surgical grand rounds, nursing forum and inclusion in e-learning programmes (Figure 2).
- Clinical Checklist Algorithm – Identifies the key prescribing decisions and risks when admitting a patient on a NOAC (Figure 3).
- Patient Education - Pharmacists now educate all patients newly started on NOAC therapy.

### WHY WAS IT DONE?

2

Due to the high risk nature of the NOACs, the PD was, throughout 2014 and 2015, committed to a comprehensive NOAC risk minimisation strategy. The strategy targeted all points of care to address the various safety concerns with these medicines in response to their increasing use.

### HOW WAS IT DONE?

3

Introduction of this comprehensive pharmacist-led suite of activities required:

- Collaboration and communication with our nursing and medical colleagues in the hospital.
- Data collection and analysis
- Evidence based analysis of NOAC use and recommendations.

### WHAT HAS BEEN ACHIEVED

4

Knowledge and awareness of NOAC therapy has improved significantly among clinical staff and this has been reflected in reductions in NOAC medication variances.

The on-going safe use of this high risk group of medicines is of paramount importance in order to minimise patient risk with these agents and thus the work continues.

### WHAT NEXT?

5

The appropriateness of NOAC prescribing will continue to be assessed through the medication variance reporting process and a follow-up PPS will be completed. Rationalisation of NOAC therapies will be considered through the formulary process and the education of staff and patients will remain a priority.

The NOAC safety innovations developed by the MMUH PD will be shared with the members of the Irish Medication Safety Network to promote shared learning and experience nationally.

**MMUH MEDICATION SAFETY ALERT**  
New Oral Anticoagulants

Rivaroxaban, Dabigatran and Apixaban are new oral anticoagulants (NOACs) with similar indications to warfarin. Unlike warfarin, monitoring of anticoagulation is not routinely required but other parameters such as renal function should be monitored. During therapeutic use, bleeding or haemorrhage may occur.

All NOACs are not always recognised as anticoagulants, there have been errors with them locally and nationally.

**COMMON ERRORS**

**Contraindications/Condications:**

- On admission all hospital patients are risk-assessed for VTE and many are prescribed prophylactic anticoagulation (e.g. Enoxaparin 40mg sc once daily). When full therapeutic anticoagulation with a NOAC is indicated there is no longer a requirement for prophylactic anticoagulation.
- Dabigatran 150mg BD are commenced for new onset atrial fibrillation. However prophylactic Enoxaparin 40mg sc once daily not stopped. Patient received both drugs for five days.
- Patients may have multiple indications for anticoagulation, but only one agent is necessary to achieve this. Patient on full dose therapeutic Tenecteplase (275 mg/kg sc once daily) for suspected pulmonary embolism. Commenced on Dabigatran 150mg BD to atrial fibrillation. Received both drugs for three days.

**Dosing Errors:**

- NOAC doses vary with different indications and must be adjusted to the individual patient characteristics. Dose reduction not made for patients with renal impairment. Patient's Creatinine clearance < 30ml/min received full dose Dabigatran prescribed and administered for three weeks.
- Patients may have multiple indications for anticoagulation, but only one agent is necessary to achieve this. Patient on full dose therapeutic Tenecteplase (275 mg/kg sc once daily) for suspected pulmonary embolism. Commenced on Dabigatran 150mg BD to atrial fibrillation. Received both drugs for three days.

**Mixed Dosing:**

- Significant patient harm may occur if NOAC doses are missed as NOACs are anticoagulants prescribed for the prevention of stroke and systemic embolism.
- NOAC not identified as anticoagulant, patient inappropriately missed three doses of Rivaroxaban, first dose held due to diarrhoea and next two doses missed.

**Learning points:** When not familiar with a prescribed drug always look it up.



Figure 1: Medication Safety Alert

Figure 2: Educational Drive

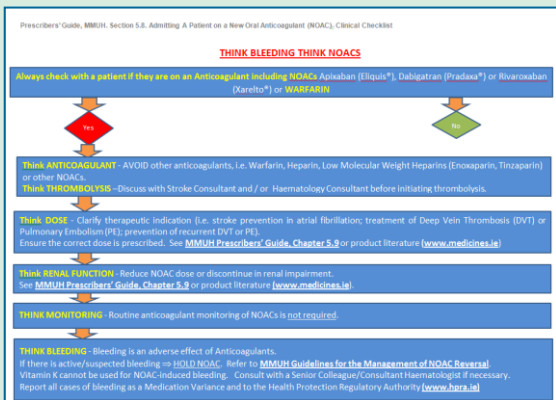


Figure 3: Clinical Checklist Algorithm

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1. EHRA Practical Guide on the Use of New Oral Anticoagulants in patients with non-valvular AF: executive summary. European Heart Journal 2013; Vol 34, issue 7
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DISCLOSURE: None  
ACKNOWLEDGEMENTS: Louise Fitzsimons, Senior Clinical Pharmacist, MMUH, Laura McCabe, Medicines Information Service Manager, MMUH, Dr. Fionnuala Ní Áinle, Consultant Haematologist, MMUH, Prof. Sean Murphy, Consultant Physician in General Medicine, Medicine for the Older Person and Stroke, MMUH.