

# OPTIMIZATION OF CANCER CARE PATHWAY OF SCHEDULED PATIENTS WHEN OUTSOURCING CHEMO SUPPLY

Chatain C.<sup>1</sup>, Gleizes O.<sup>1</sup>, Barbault-Foucher S.<sup>1</sup>, Barthier S.<sup>2</sup>, Rieutord A.<sup>1</sup>, Curatolo N.<sup>1</sup>

<sup>1</sup>Pharmacy department, <sup>2</sup>Ambulatory care center, Antoine Bécère Hospital, AP-HP, 157 rue de la porte de Trivaux, 92140 Clamart, France

## WHAT WAS DONE?

Optimization of the clinical pathway of scheduled patients receiving chemotherapy in the main full hospitalization unit of the hospital

## WHY WAS IT DONE?

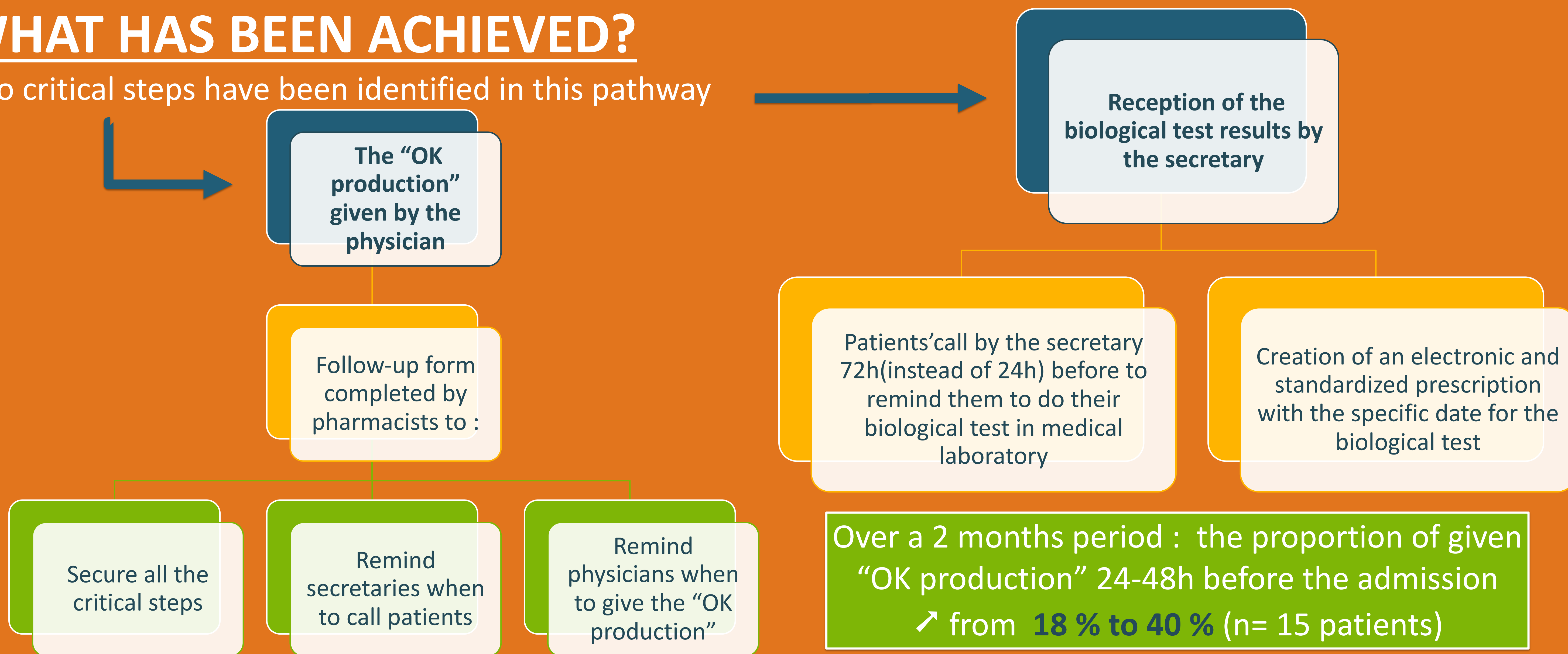


## HOW WAS IT DONE?

- 📍 **Cartography** of the clinical pathway of scheduled patients to describe each step and validation
- 🔍 **Data collection** between October and December 2017 to monitor the percentage of anticipated orders by physicians for chemotherapy production (also called “OK production”)
- 🧠 Identification of **critical steps** and/or **bottle necks**
- 💡 **Brainstorming** workshops to identify areas of improvement with pharmacists/physicians/nurses/secretaries and **implementation**

## WHAT HAS BEEN ACHIEVED?

Two critical steps have been identified in this pathway



## WHAT NEXT?

- ✓ Better anticipation
- ✓ **Process-oriented approach** used to identify solutions was **very fruitful** and led to **collaborative solutions** likely to be applied and accepted by both clinical ward and pharmacy
- ✓ This method could be applied to improve **other types of processes** in our hospital

