

COLLABORATIVE NETWORK BETWEEN HEALTHCARE SETTINGS: HOSPITAL AND COMMUNITY PHARMACY

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WHAT WAS DONE?

Create and implement a **collaborative network** with direct communication between the **Hospital Pharmacy Service** of a tertiary hospital and the **community pharmacies** responsible for patient follow-up



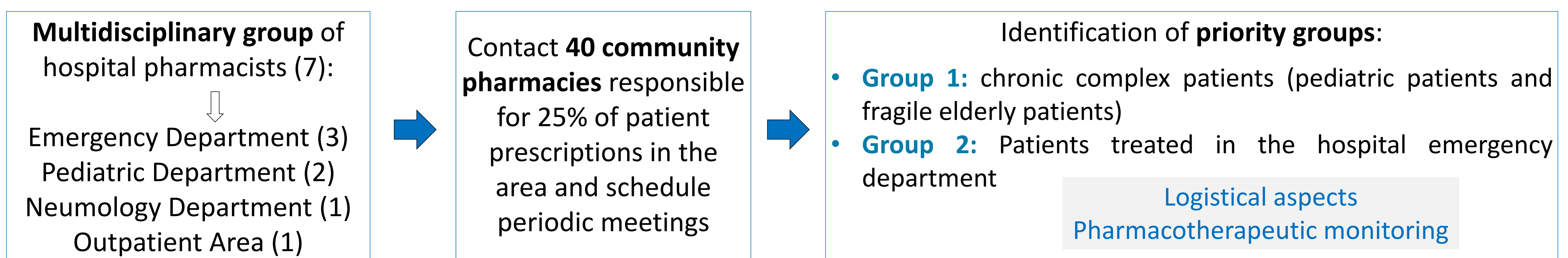
WHY WAS IT DONE?

- Transitions of care
- Poor communication and information loss
- Treatment beginnings
- Complex treatment regimes
- Medication reconciliation errors



Adverse events and hospital visits

HOW WAS IT DONE?

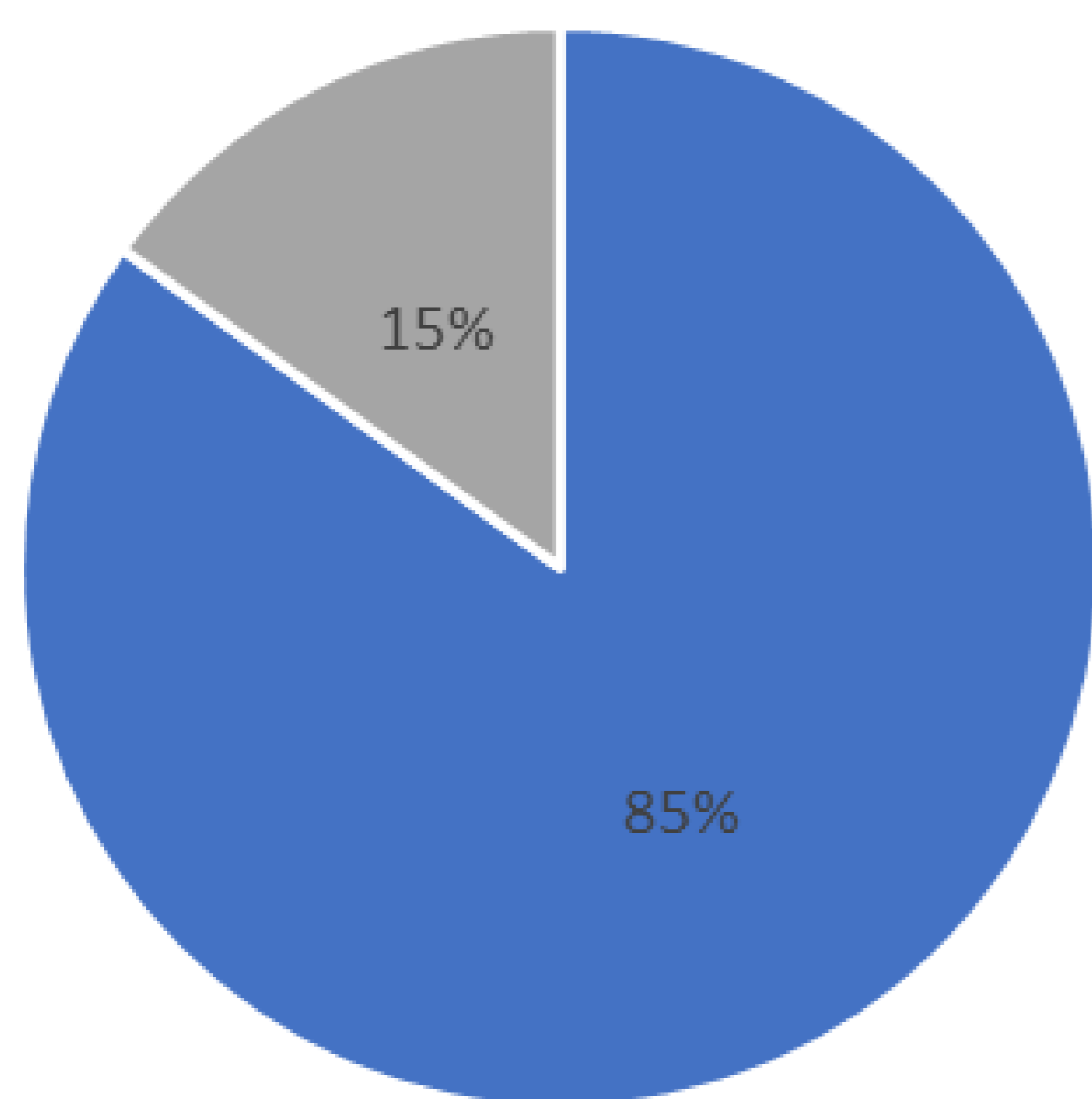


WHAT HAS BEEN ACHIEVED?

March 2023- September 2023

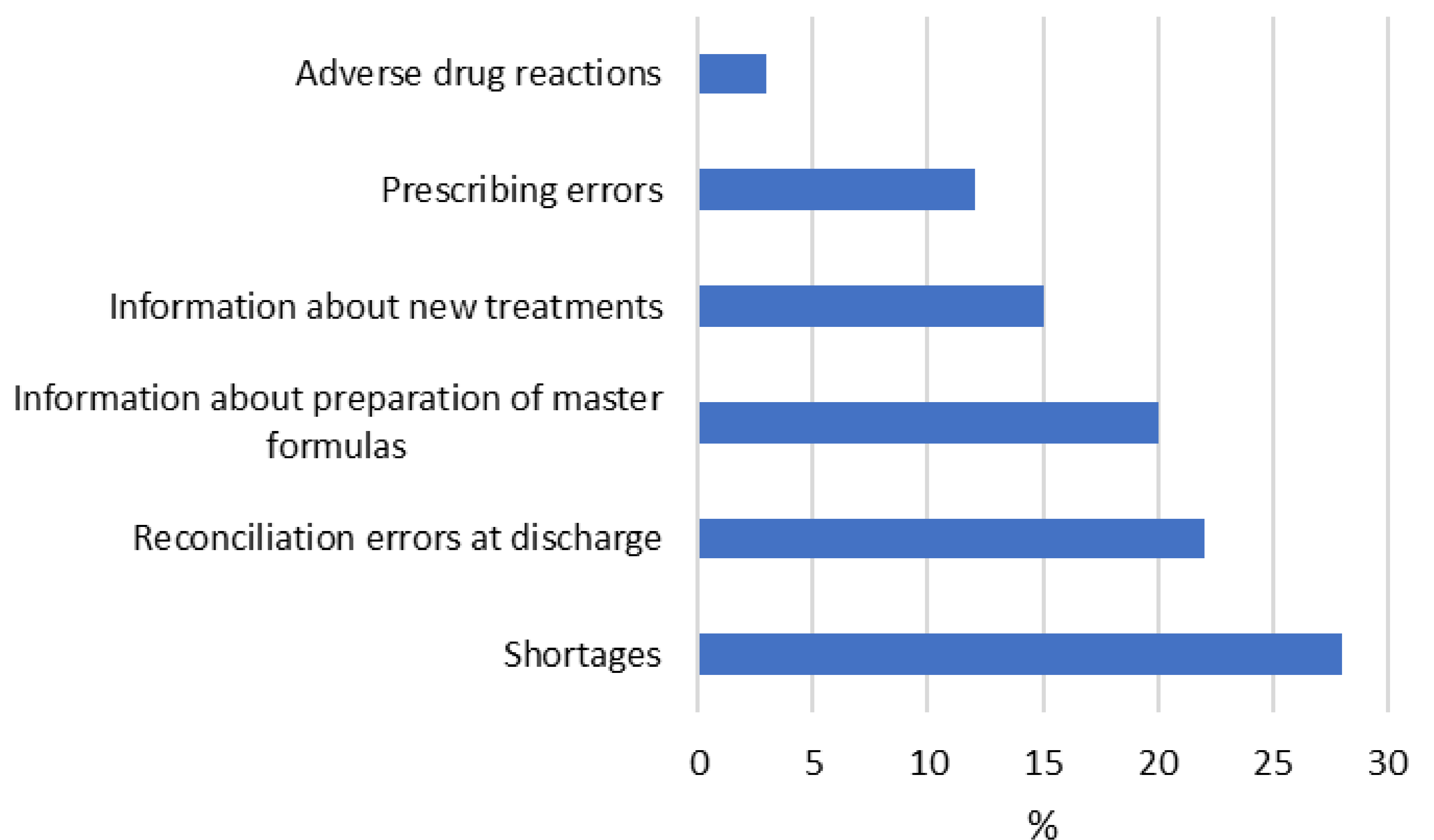
50 consultations

45 patients



Graph 1. Distribution of patients

Pharmaceutical interventions



Graph 2. Distribution of pharmaceutical interventions

- ✓ Community pharmacists appreciated accessibility and value of information provided by hospital pharmacists
- ✓ 50% of patients avoided a hospital visit to solve their queries

WHAT IS NEXT?

Our first results show the importance of pharmacist interventions with patients and other healthcare professionals. This collaborative network can be applicable to all services that work with community pharmacies to guarantee greater coordination and integration in the different healthcare settings.

