

Introduction



Conflict of Interest

Nothing to Disclose



Welcome!



EAHP ACADEMY SEMINAR

Working together differently – A New Approach to Quality Management



Domestic arrangements

- Exits
- Toilets
- Mobile phones
- Breaks



Your presenters for the next two days



Dr Andre Rieutord is **Chief Pharmacist** in a teaching hospital since 2009. Since 2011 he is **Chair of the Patient Education Committee** of the Paris-Sud University Hospital Group. Dr Rieutord is also **Chair of the Drug and Therapeutics Committee** since 2016. **He has also been part of the Scientific Committee of EAHP** since 2008.



Senior Quality Pharmacy Manager at Birmingham Children's Hospital (BCH) with a remit to implement its Quality Management System (QMS) and integrate Lean and Six Sigma methodology



Director of Operations. He is dedicated to improving the operating processes and patient pathways (operating room, day unit hospital, outpatient clinic, ...) in the 3 hospitals of the Hopitaux Universitaire Paris Sud group



Research Associate
Birmingham Children's Hospital

Clinical Trials
Pharmacist and Clinical Pharmacist
Necker hospital,
Assistance Publique des
Hôpitaux de Paris



Objectives





Please get to know new people and groups –
get up find someone and tell them three
things about yourself





Questions

