

Hospital Universitario de Móstoles

ANALYSIS OF THE MEDICINES RECONCILIATION PROCESS IN DIFFERENT CLINICAL SERVICES



Background

- > Medication errors, specifically the lack of continuity of the patient's usual treatment, are a major cause of adverse effects in hospitalized patients, most of them preventable.
- Medication reconciliation is the process of comparing a patient's medication orders to all of the medications that the patient has been taking.

Purpose

Analyze the impact of reconciliation in different clinical services depending on discrepancies identified and severity of medication errors (ME).

Materials and methods

Retrospective, descriptive study conducted at a general hospital during 6 months.

New hospitalized patients >75

Comparison

Patient's usual medication

Prescription medication

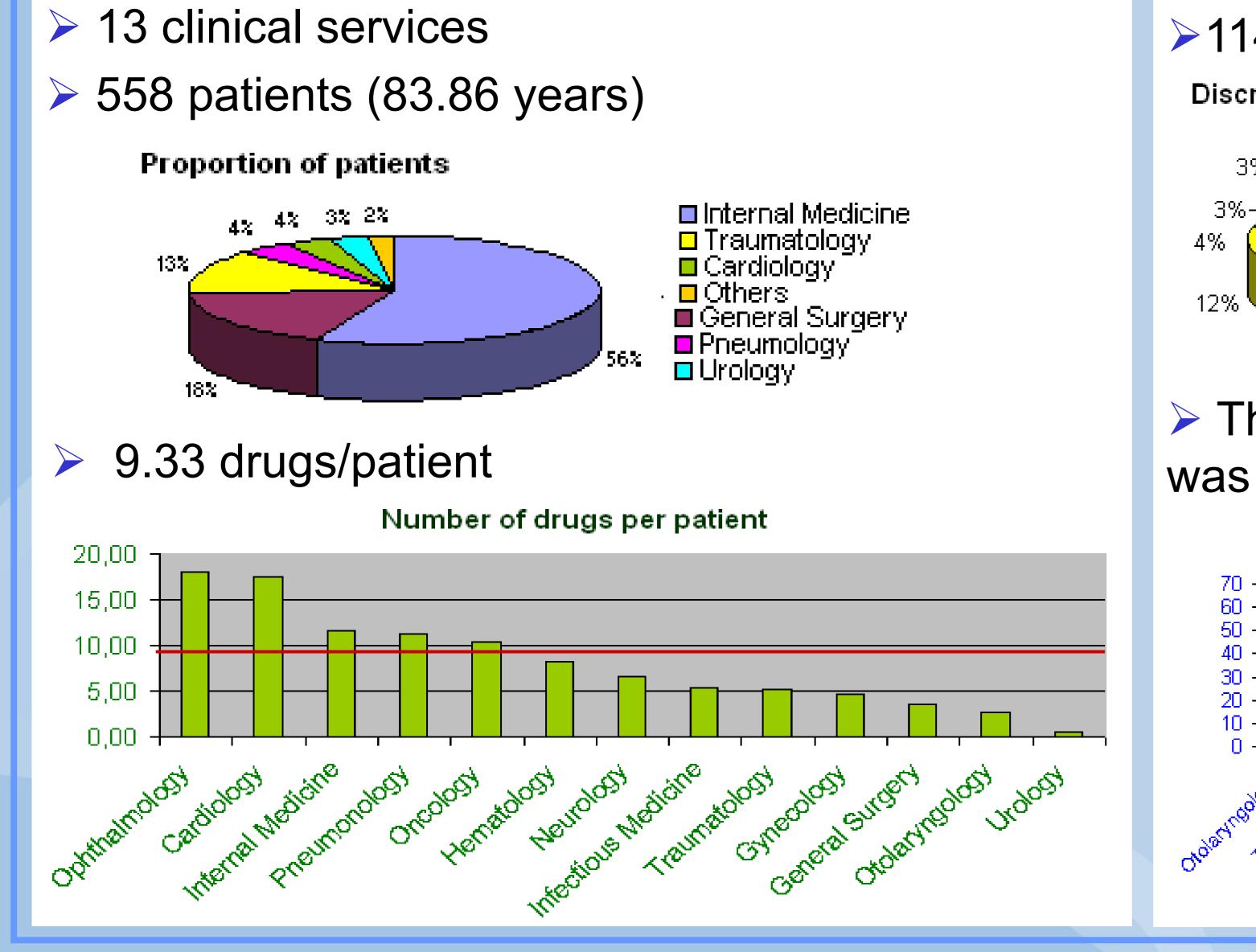
Patient Interview

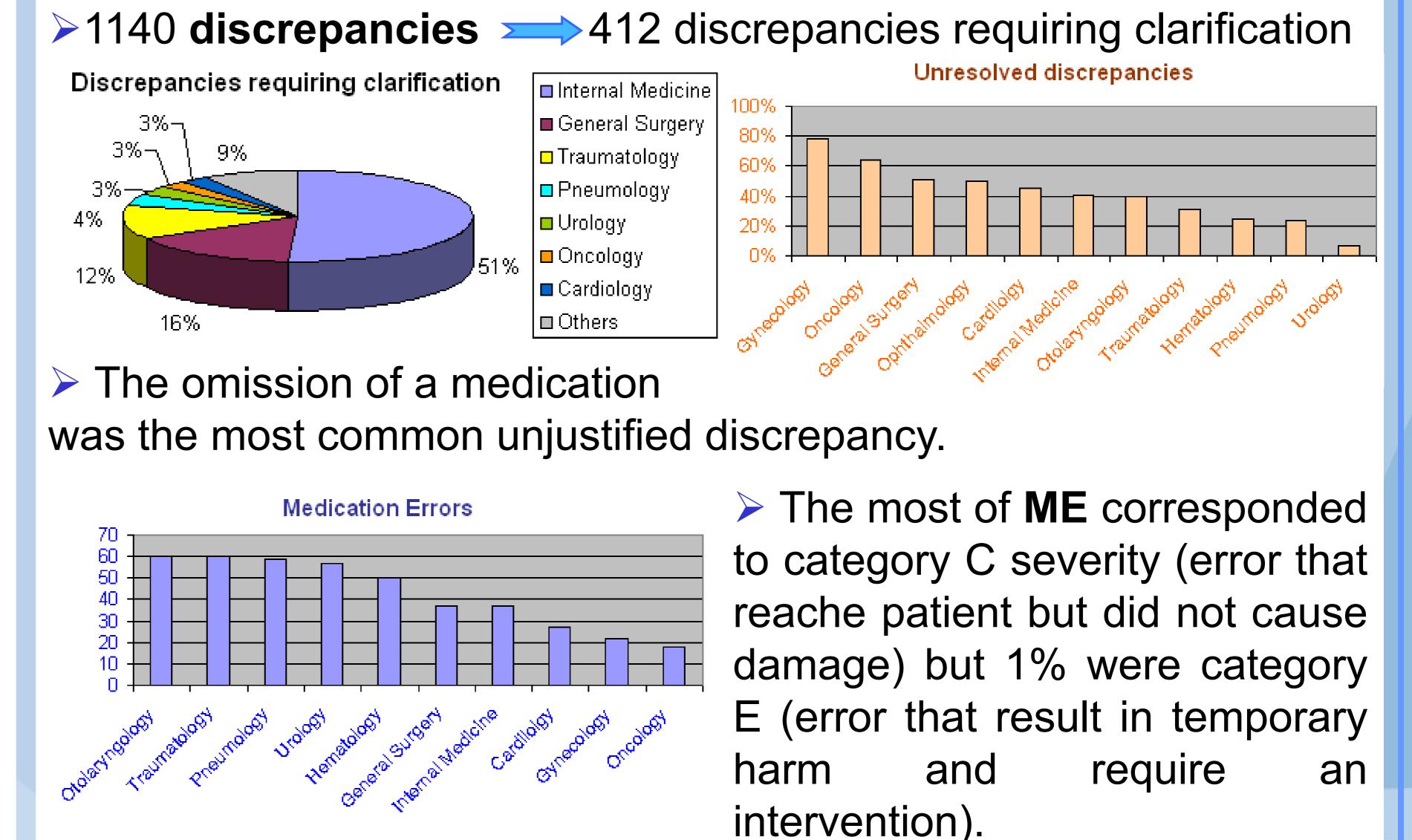
Carers

For each service, we collected:

- Nº patients reconciled
- Nº drugs evaluated
- Kinds of discrepancies¹
- > Severity of ME²

Results





Conclusions

Medication reconciliation is important in Internal Medicine (IM), General Surgery and Traumatology because of numerous discrepancies requiring clarification, the proportion of patients and, mainly in IM, the amount of drugs for the chronic treatment. The role of reconciliation would be essential in clinical services with more ME (Traumatology, Otolaryngology). Unresolved discrepancies pose a potential cause of ME, so in Gynecology and Oncology we should improve communication with clinical teams in favour of patient safety

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¹ Documento de consenso sobre terminología, clasificación y evaluación de los programas de Conciliación de la Medicación.

² National Coordinating Council for Medication Error Reporting and Prevention