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## **Provision of clinical pharmacy services during the COVID-19 pandemic: a qualitative study of clinical pharmacists' views and experiences**

You are invited to take part in a research study. Thank you for taking the time to read the following information carefully. It is important that you understand why the research is being done and what it will involve. Please ask if there is anything that is not clear or if you would like more information. Take your time to decide whether or not you wish to take part.

### **What is the purpose of the study?**

The research aims to explore the views, experiences and behaviors of clinical pharmacists from diverse healthcare settings in Europe around preparedness, barriers and facilitators to provision of clinical pharmacy services during the Covid-19 pandemic.

### **Why have I been chosen?**

We are interested in speaking to pharmacists who are practicing in diverse healthcare setting in Europe who are involved in the patient facing roles.

### **Do I have to take part?**

No. Participation in this study is voluntary and you may withdraw at any time. If you change your mind after you have taken part, you can still withdraw within 14 days of the interview. We will destroy all data, recording and your consent forms. To inform us about your change of mind after the interview, simply let the interviewer or Dr Vibhu Paudyal through email [v.paudyal@bham.ac.uk](mailto:v.paudyal@bham.ac.uk).

### **What will happen to me if I take part?**

Taking part in the study will not affect your relationship with the European Society of Clinical Pharmacy or European Association of Hospital Pharmacy.

With your permission, a researcher will interview you for about 30 minutes through telephone. You will need to provide your telephone number to the researcher. We would like to audio record these interviews. If you change your mind, you can withdraw any time until 14 days after the interview. The interviews will be transcribed by the researcher will conduct the interviews. We will then analyse the interview transcripts.

### **What are the possible benefits of taking part?**

There is no direct benefit to you from participation in this study. However, it is possible that findings from this study will enable us to disseminate the learning from your experiences to better prepare for ongoing and future pandemic such as Covid-19 to enable quality pharmaceutical care service provision.

### **Will my contribution to this study be kept confidential?**

No identifiable information will be included in reports from the study. All quotes from participants will be pseudo-anonymised with a code. Any identifiable data will be treated confidentially and only the members of the research team will have access to the identifiable data.

### **What will happen to the results of the research study?**

We will make a short report of the findings through the ESCP research newsletter. The full findings of the study may be published in a health care journal and presented at a conference. You will not be identified in any report.

### **Who is organising and funding the research?**

This project is being led by ESCP and University of Birmingham

### **Who has reviewed the study?**

The study has been reviewed and approved by the Science, Technology, Engineering and Mathematics Ethical Review Committee of University of Birmingham in England.

### **Who can I contact if I have a complaint?**

You can contact ESCP International Office using contact information on top of this page. You can also contact Dr Birgit Whitman at [researchgovernance@contacts.bham.ac.uk](mailto:researchgovernance@contacts.bham.ac.uk)

### **What next?**

If you decide to take part in the research, please keep this information sheet for future reference. The researcher will ask you to complete a consent form and conduct an interview at a suitable date. Please reply to one of the contacts below to indicate your wish to take part.

On behalf of the research team, thank you for your time and consideration in reading this information sheet. If you have further questions about this study please contact Dr Vibhu Paudyal [v.paudyal@bham.ac.uk](mailto:v.paudyal@bham.ac.uk) or Dr Cathal Cadogan [cathalcadogan@rcsi.ie](mailto:cathalcadogan@rcsi.ie)