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THE CONTRIBUTION OF THE HOSPITAL PHARMACY TO THE HEALTHCARE OF PATIENTS ON ANTIRETROVIRAL THERAPY: AN IDENTIFICATION OF PATIENT NEEDS AND AN EVALUATION OF SERVICES PROVIDED.

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KEY QUESTIONS:

How could the collaboration between the Hospital Pharmacy and the Infectious Diseases Unit contribute to the improvement of health care services provided to ambulatory HIV patients? Which are the needs of these patients?

STUDY DESIGN:

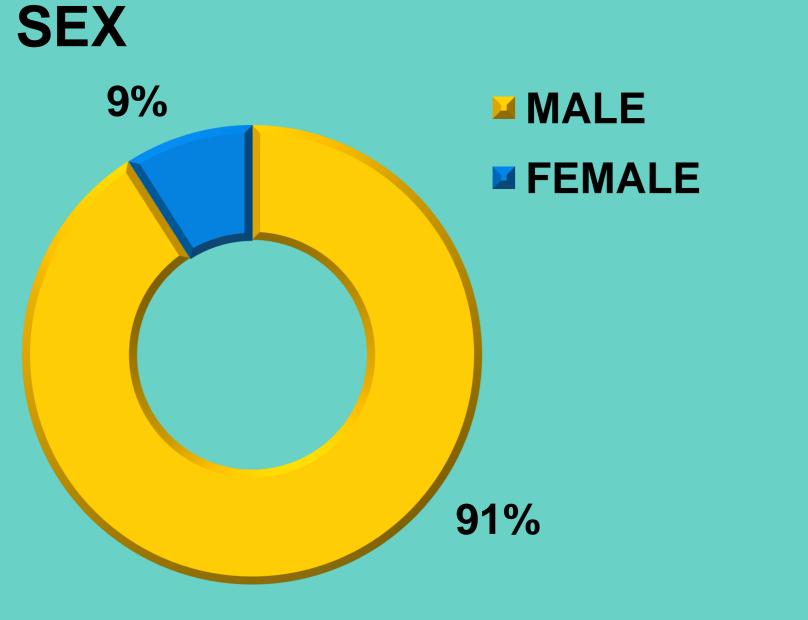
In Greece, HIV-positive patients are monitored by Infectious Diseases Units of designated hospitals.

A social worker employed by the Infectious Diseases Unit but offering services in the hospital pharmacy has assisted in the dispensing of medications, since November 2010.

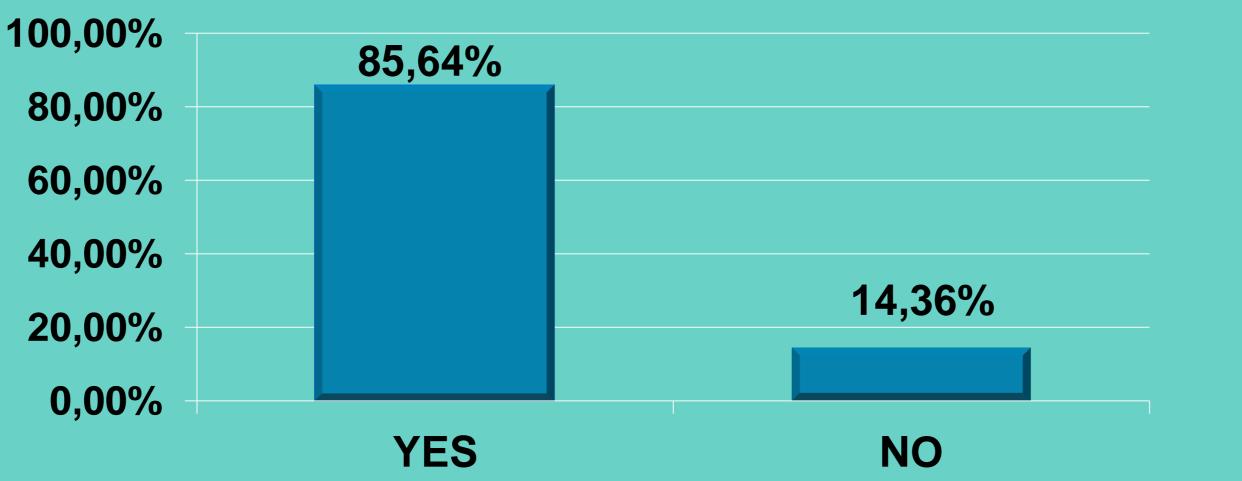
210 patients of the Infectious Diseases Unit, receiving antiretroviral therapy (ART) from the hospital pharmacy participated in the study from February 2013 to July 2013.

Period Provide And Services were assessed through the use of an anonymous questionnaire and were analyzed by EXCEL.

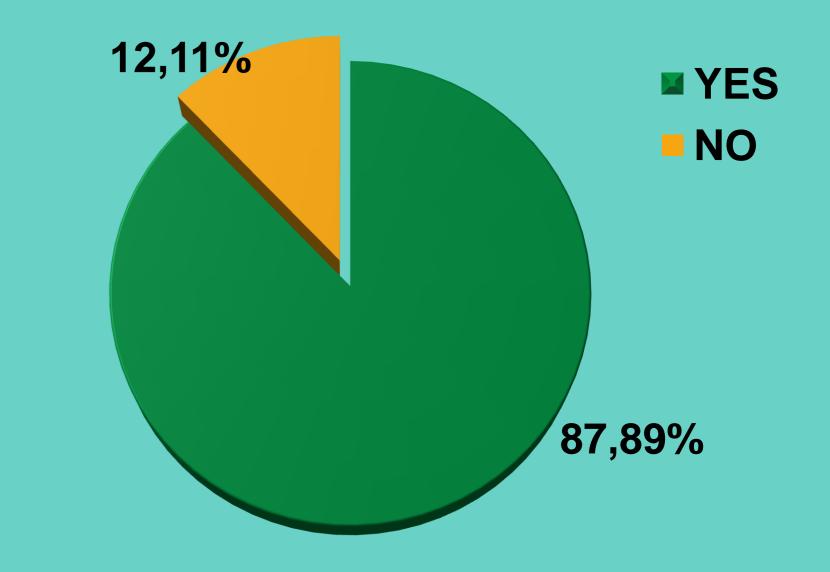
RESULTS :



DIFFICULTIES IN THE ISSUING OF A HEALTHCARE CARD

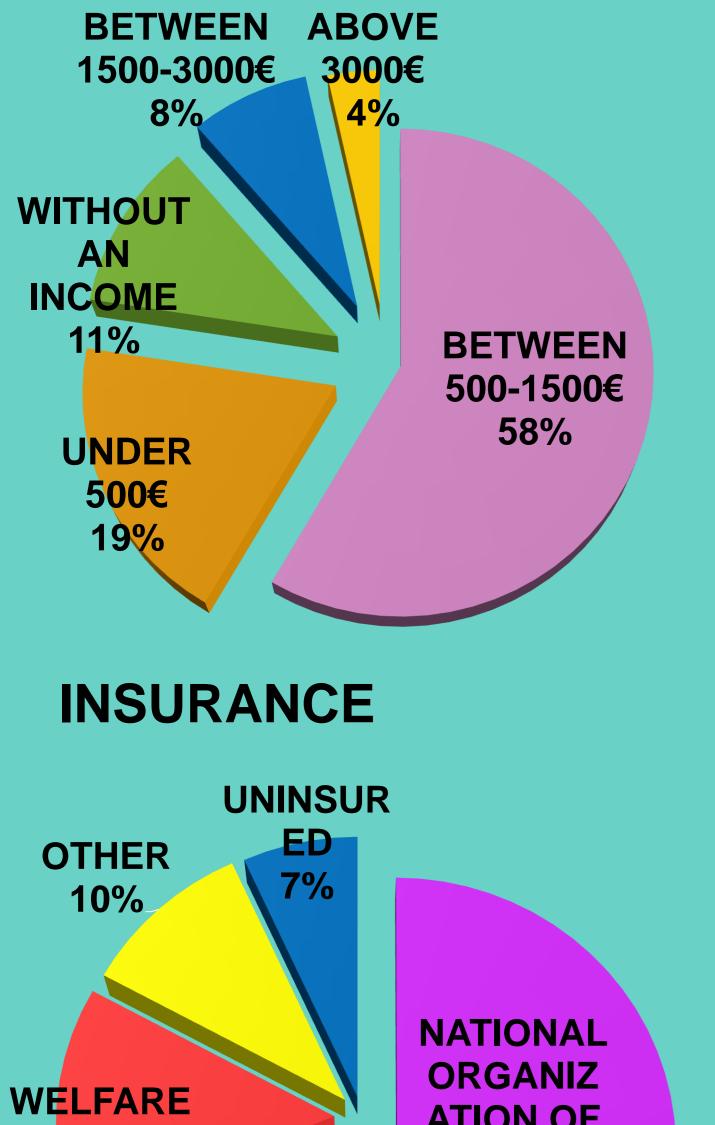


HELP IN HIV RELATED ISSUES



DI-057

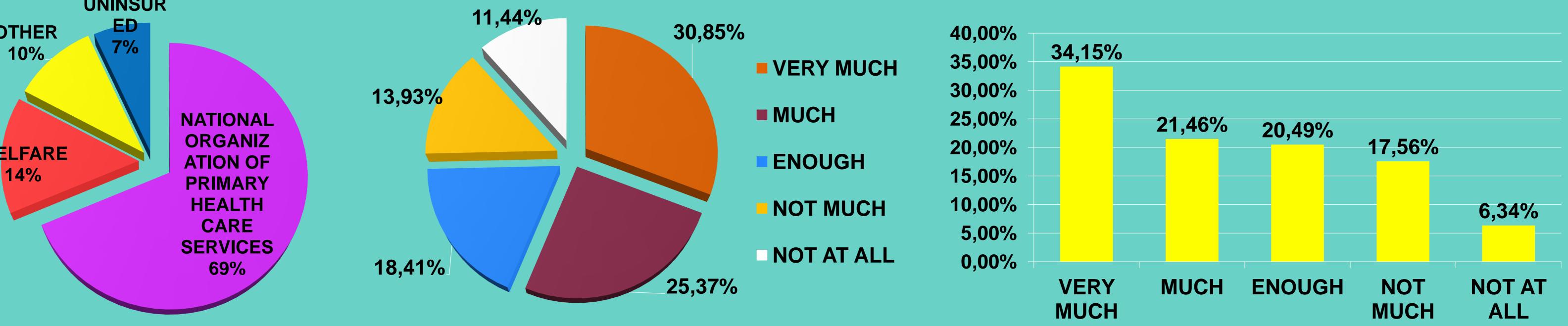
FINANCIAL SITUATION



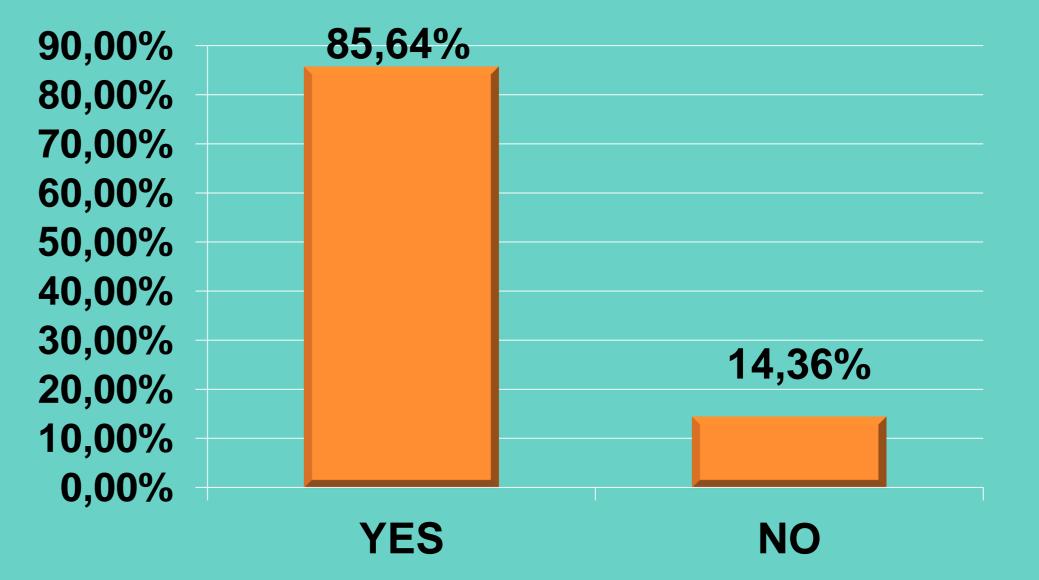
EVALUATION OF SERVICES PROVIDED



WORRY ABOUT THE POSSIBILITY OF **HAVING TO TAKE GENERICS**



HELP IN SOCIOECONOMIC ISSUES



WORRY ABOUT THE POSSIBILITY **OF ANTIRETROVIRAL SHORTAGE DUE TO THE ECONOMIC CRISIS**



DISCUSSION AND CONCLUSIONS:

- The extracurricular cooperation between the two departments of the Hospital contributed to the R improvement of the provided healthcare services to patients under ART in our country.
- R **Difficulties** and *needs* were identified and most of them addressed.
- R The presence of the social worker in the hospital pharmacy was considered effective and valuable and the collaboration is on-going.

ACKNOWLEDGEMENTS:

We would like to thank especially the patients that agreed to participate in the study and the personnel of both departments.