AnETh

an original tool for assessing, promoting and improving your Patient Education Program

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Background and objectives

In France, assessment of patient education programs is a necessity to renew the agreement from health regional agencies, every year and at the end of every 4-year period.

The purpose of this work was to build an assessment tool of the process, the activity and the effects of a program, as expected by current French recommendations.

Materials and Methods

A check-list of relevant quality criteria for patient education programs was set up, according to the current recommendations in France (*HAS, ARS, décrets de loi HPST*).

An Excel support was used to present these criteria as an interactive form.

Results

The Excel form is made of first 4 input sheets: Identification, Process, Activity and Effects. A synthesis of the analysis is then automatically generated showing charts and scores about: strengths and weaknesses and qualitative or quantitative evolution data, so that the team is able to take a decision on the future of the program (a method is proposed on the "decision" last input sheet leading either to an action plan and continuation or cessation). Then, a report of the assessment process is created and can be printed.
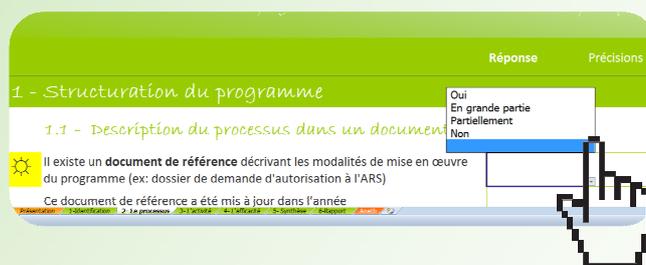

1-Identification

4 - Effects

7 - Report

3 - Activity

6 - Decision

2 - Process

5 - Synthesis

1 - ENTER YOUR DATA

2 - ANALYSE THE OUTPUTS

3 - BUILD AN ACTION PLAN AND PRINT A REPORT

Discussion – Conclusion

AnETh is an original and helpful tool, created to enable teams to simply and quickly manage a methodological analysis of the process, the activity and the effects of their patient education program, as expected by current recommendations.

It can be used not only for assessing existing programs, but also for building new authorized education activities.

An *html* form should now be developed in order to make the tool more upgradable between each use.

eahp
european association of hospital pharmacists