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Background and purpose

The Health System Modernization law recommends **better information and support** to patients in their health path. In this context, a **Medication Therapy Management program** called AIPAT was implemented in our hospital.

The aim of this study was to assess **patient satisfaction** about this program.

Material and methods

Since March 2015, **Medication Therapy Management interventions (MTMi)** are offered to outgoing patients from cardiology department. These interventions, about 15 minutes and conducted by **pharmacist or physician specifically trained**, were structured around two educational tools, designed for this program :

- A **card game**, to help patients to understand therapeutic goals of their drugs.
- A **Personalized Medication Schedule (PMS)**, filled in with the patient, listing their treatments with their therapeutic goals and delivered by hand to patient at the end of the interventions.

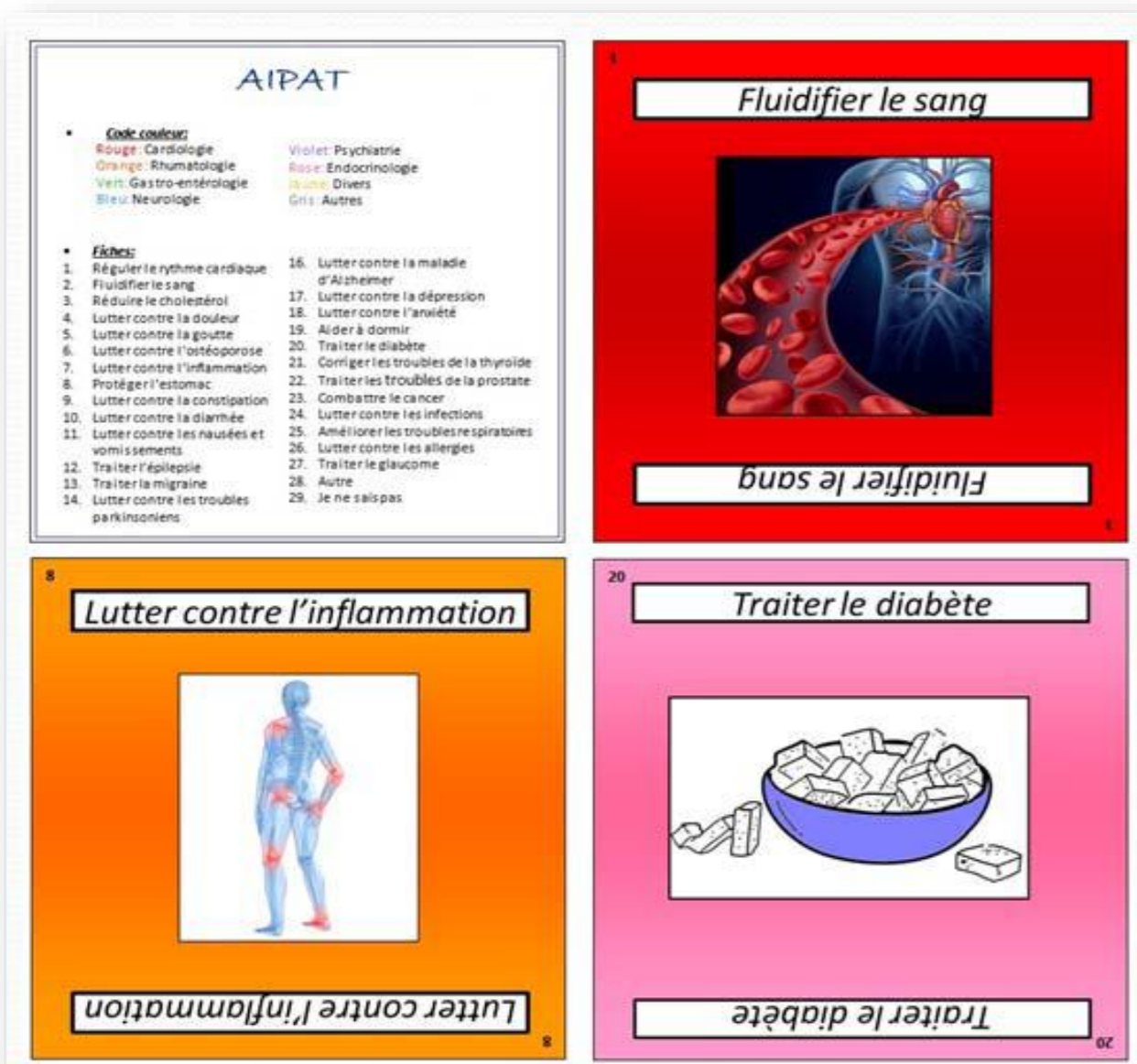


Figure 1 : Example of cards



Figure 2 : Front side of the PMS

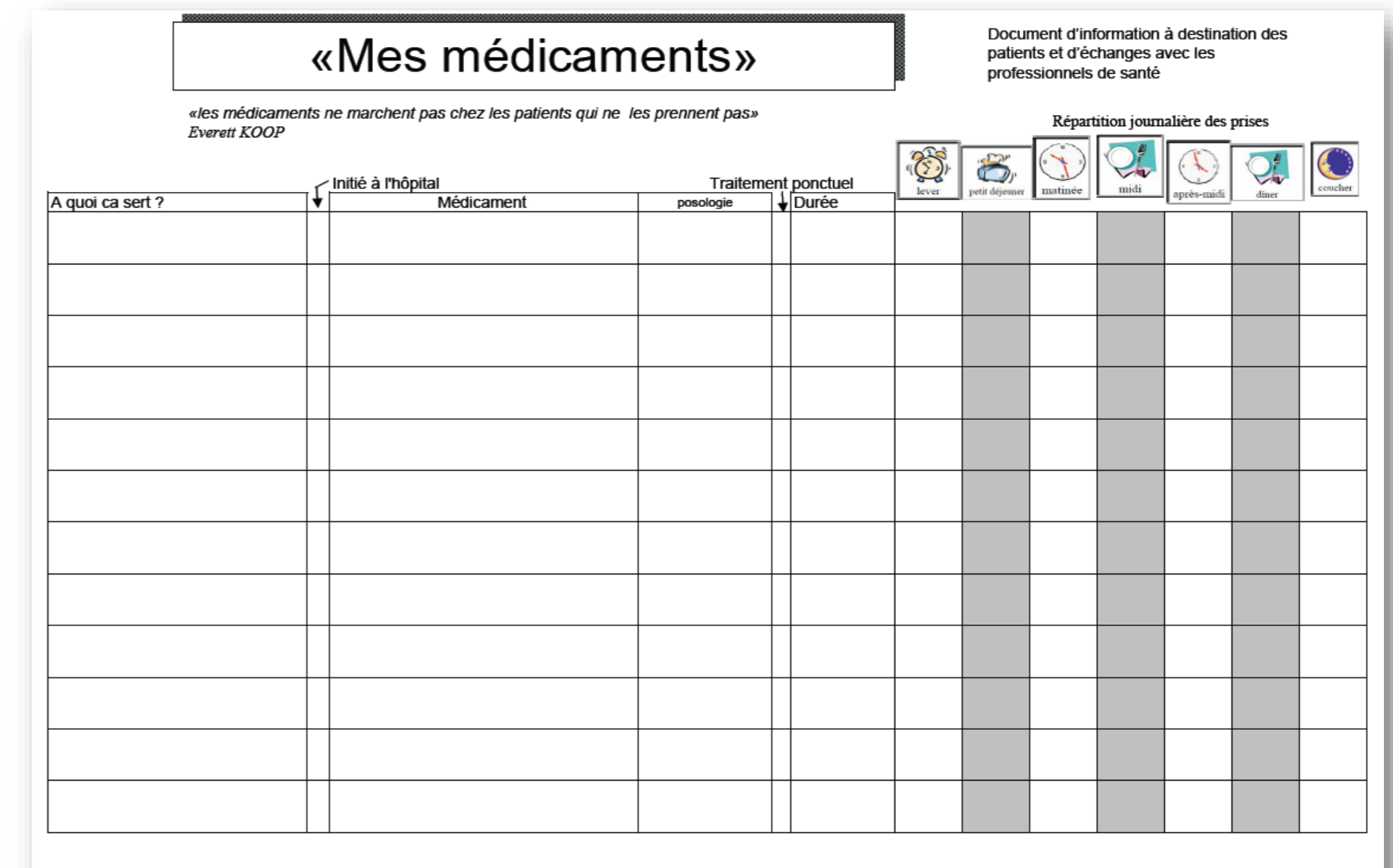
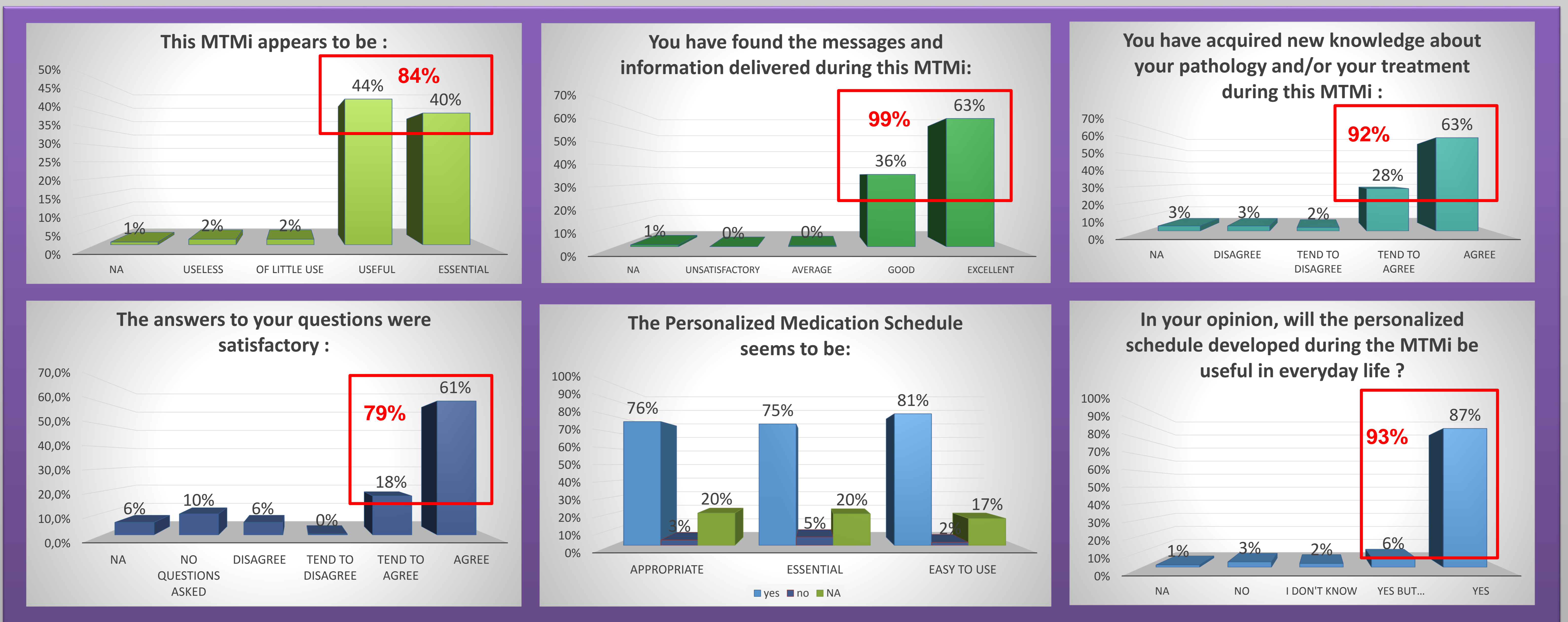


Figure 3 : Back side of the PMS

Finally, a **satisfaction survey**, filled in by the patient, was proposed. Data from this survey was collected and analyzed.

Results



Conclusion

Results show a **very high satisfaction rate** and the tools proposed and information provided are very well considered by patients. These results highlight the need to **continue and extend this program** to other department and/or hospital. An assessment of MTMi benefit, particularly on **patient compliance**, should subsequently be implemented. Finally, an **electronic transposition** of the tools such as a "smartphone/tablet" application would be designed in order to make them interactive and to enable patients or healthcare providers to update the Personalized Medication Schedule.