

CP-090

ADECUACY OF OMEPRAZOLE SOLUTION PRESCRIPTION FOR THE ADMINISTRATION ON NASOGASTRIC TUBE APPLYING A CONTINUOS IMPROVEMENT SYSTEM (DEMING CYCLE)

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PURPOSE

To evaluate the results after the implementation of an action plan to improve omeprazole solution prescription for the administration on nasogastric tube (NGT).



The protocol was guided by the **Deming Cycle**.

MATERIAL AND METHODS

PATIENTS: who were prescribed omeprazole solution during their hospitalization in a tertiary hospital.

MANAGEMENT UNITS

- Internal medicine
- Oncology
- General surgery
- Infectious diseases
- Otorrinolaryngology
- Digestive system
- Nephrology
- Mental health

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It was found that patients had NGT inserted, and otherwise, switching to omeprazole capsules was proposed.

Data were collected from September to December 2014

SITUATION ANALYSIS

In January 2015, an improvement plan was introduced, which consisted of weekly review, by a pharmacist, of each prescription of omeprazole in solution

PLAN & DO

CHECK

Data were collected from February to May 2015

RESULTS

→In the first period: **23.1% prescriptions were inadequate** → Patients hadn't NGT inserted.

→In the second period: 15.79% prescriptions were inadequate → AFTER DEMING CYCLE!!

Of these inappropriate prescriptions, internal medicine unit was responsible for 50% in the first period and for 58.3% in the second one

CONCLUSION

The establishment of an improvement plan showed an increase in the quality of omeprazole solution prescription.

→ In spite of the improvement, there is still a percentage of inadequate prescriptions, which implies that we must continue applying the Deming cycle, to continue improving over time (act).

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