# **Q&A document for EAHP National Presidents and Delegates on a proposed European Summit on Hospital Pharmacy**

# What is the purpose of a European Summit on Hospital Pharmacy?

EAHP has the mission of both representing and developing the hospital pharmacy profession at the European level "in order to ensure the continuous improvement of care and outcomes for patients in the hospital setting". To achieve this mission the Board of the EAHP considers it important to:

- Develop a clear sense of the desired professional destination for hospital pharmacy in Europe in the middle to long term period to which Association can dedicated efforts thereafter;
- to accompany this sense of vision with practical tools for achieving it, applicable in all European countries;
- to engage and gain the support for achieving these future goals from stakeholders outside
  of hospital pharmacy: both health system stakeholders (e.g. managers and other health
  professions), but also, and very importantly, patients the end user of hospital pharmacy
  services, and the centre of the hospital pharmacist's concern.

## How does the EAHP Board currently intend to achieve this aspiration?

In November 2012 a brain-storming meeting was held to consider the best way to meet the Board aspirations and deliver the strongest outcomes from the activity. The following model was created:



Statements on the future of hospital pharmacy (2008) to discern what elements of the 70+ statements are of most significance to the future of hospital pharmacy Europe and how they should be best built upon and achieved. The Group will aim to have statements and policy to put before the voting patients and professionals panel at the Summit event. Led by Aida Batista

hospital pharmacy across Europe in order to identify centres of excellence that can provide demonstrative models for best practice. The Group will draw on the expertise and knowledge of both the EAHP Scientific Committee and the Pharmine WP4 group.

#### Led by Cees Neef and Juraj Sykora

This group will define how excellence in hospital pharmacy can be measured. It will build on the 2012 report of David Cousins, published at the FIP Centennial Congress in Amsterdam. <u>led by</u> David Cousins.

#### Ensuring the outcomes of the Vision Summit are implemented

Work Group 5: Implementation "implementing excellence" (ensuring outcome implementation)

This group will review and consider best practice approaches to ensuring the implementation of improvement in hospital pharmacy, using both critical theory and exemplars. Its role will be to ensure there are robust systems and processes in place to ensure the Summit can deliver tangible outcomes in terms of hospital pharmacy continuous improvement. Led by David Gerrett

Central components of the model include:

 Patients, and the patient interest, are at the heart of all the initiative creates and all the outcomes delivered by the Summit

Ensuring this is the case will chiefly be the responsibility of Work Group 1 led by EAHP President Dr. Roberto Frontini and Policy and Advocacy Officer Richard Price. This Group will seek to enlist the valuable participation of patient groups, and other health system stakeholders, in the Summit event. It will also take responsibility for logistical and governance issues of the event. The Summit's role will be to scrutinise, improve and ultimately validate the outputs of the other 4 Working Groups. A date of May 2014 is pencilled in at this stage for the Summit event.

Patient groups at the European level, such as the European Patients Forum and the European Consumers Organisation (BEUC), have already indicated a provisional interest in being involved in the project, and validating that its outcomes represent the patient interest.

• The Summit builds on, not duplicates, the existing work of the FIP in creating statements of hospital pharmacy practice

Work Group 2, led by Board Member Aida Batista, will focus on ensuring the Summit helps to build on, and deliver, the FIP Basel Statements in the European context. It will do this in close conjunction with Work Group 3 to ensure practical models can be developed for delivering the Basel Statements in Europe. Work Groups 4 and 5 will further build on this work in terms of clarifying implementation and measurement issues.

 The Summit places a strong emphasis on creating very practical road maps towards excellence in practice that ALL hospital pharmacies and hospital pharmacists should be able to make use of

Work Group 3, led by Board Members Cees Neef and Juraj Sykora, is charged with responsibility for developing "best possible practice" or "good practice initiatives" that can have relevance to all of hospital pharmacy in Europe, and that build on existing achievements of hospital pharmacy across Europe. Following a process of retrieving such examples, and subsequent selection, the Summit should be able to highlight practical and accessible roadmaps for practice improvement for every size and level of hospital pharmacy in Europe.

There is possible synergy in this area of Summit activity with e-learning concepts envisaged within a future New EAHP Academy.

 Implementation and measurement of impact are central parts of the Summit initiative, from the very commencement of planning.

The Summit Steering Group is of a strong mind that the Summit activity should not end with the Summit itself: and that, rather, the Summit should mark the commencement of a new period of delivery and implementation for a future vision for hospital pharmacy in Europe. Work Groups 4, led by David Cousins, and 5, led by David Gerrett, will therefore develop frameworks for both measuring hospital pharmacy standards in Europe, and their impact, as well as considering implementation structures for delivering excellence in hospital pharmacy.

### What does EAHP require of National Presidents and Delegates at this stage?

The EAHP General Assembly in Athens in June 2013 will provide EAHP Member Associations with a full opportunity to discuss, and ultimately vote on, the proposed European Summit on Hospital Pharmacy.

However, at this early stage, the EAHP Board is keen to provide National Presidents and Delegates with advance information and an opportunity for feedback on the concepts.

Ahead of the General Assembly EAHP would therefore appreciate and value the input of National Presidents and Delegates in the following two ways:

#### 1. Input and feedback on the concepts as communicated so far

EAHP has prepared a brief survey of 5 questions related to the concepts within the proposed European Summit on Hospital Pharmacy. The questions cover:

- What intended outcomes of a proposed Summit do Member Associations consider to be most important
- What Member Associations consider to be the biggest known challenges to European Hospital Pharmacy that any Summit should be mindful of
- What Member Associations consider to be the biggest known obstacles when typically seeking to implement practice improvement initiatives
- What Member Associations would most like to see changed about hospital pharmacy in Europe, in a broad sense
- Member Association opinion on the title of any proposed Summit

The survey is available here: <a href="http://www.surveymonkey.com/s/3XYTXJQ">http://www.surveymonkey.com/s/3XYTXJQ</a>

#### 2. Your participation and cooperation in related information requests

The EAHP Scientific Committee, in combination with the previous Pharmine Working Group, has considered the Summit proposals and would like to assist in information gathering at this stage. A request for EAHP member countries to provide known case study examples of good practice initiatives in hospital pharmacy is therefore intended to be sent in the coming weeks.

The cooperation of Member Associations in providing such examples would therefore be much appreciated. This is an exercise which, by itself, will be of practical and useful purpose for European hospital and the direction of EAHP's activities in assisting its members in raising practice levels.

# FOR FURTHER INFORMATION ON THE PROPOSED EUROPEAN SUMMIT ON HOSPITAL PHARMACY

Contact: <a href="mailto:lnfo@eahp.eu">lnfo@eahp.eu</a> or 00 322 741 6835

<sup>\*</sup> Further papers and information about the proposed European Summit on Hospital Pharmacy will be distributed to EAHP National Presidents and Delegates in advance of the 2013 General Assembly.