A DIGITAL ASSISTANT TO SUPPORT PATIENTS IN PREPARING MEDICATION RECONCILIATION: PATIENT EXPERIENCES

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Relevance
- Medication reconciliation is standard care
- Online medication reconciliation preparation → improving medication reconciliation

Aim of the study
Ascertain the experiences of patients with a digital assistant for pre-visit online medication reconciliation

Method
- Prototype digital assistant
- Semi-structured individual interviews
- Neurology and rheumatology patients Elisabeth TweeSteden Hospital, May 2022
- Inductive thematic analysis
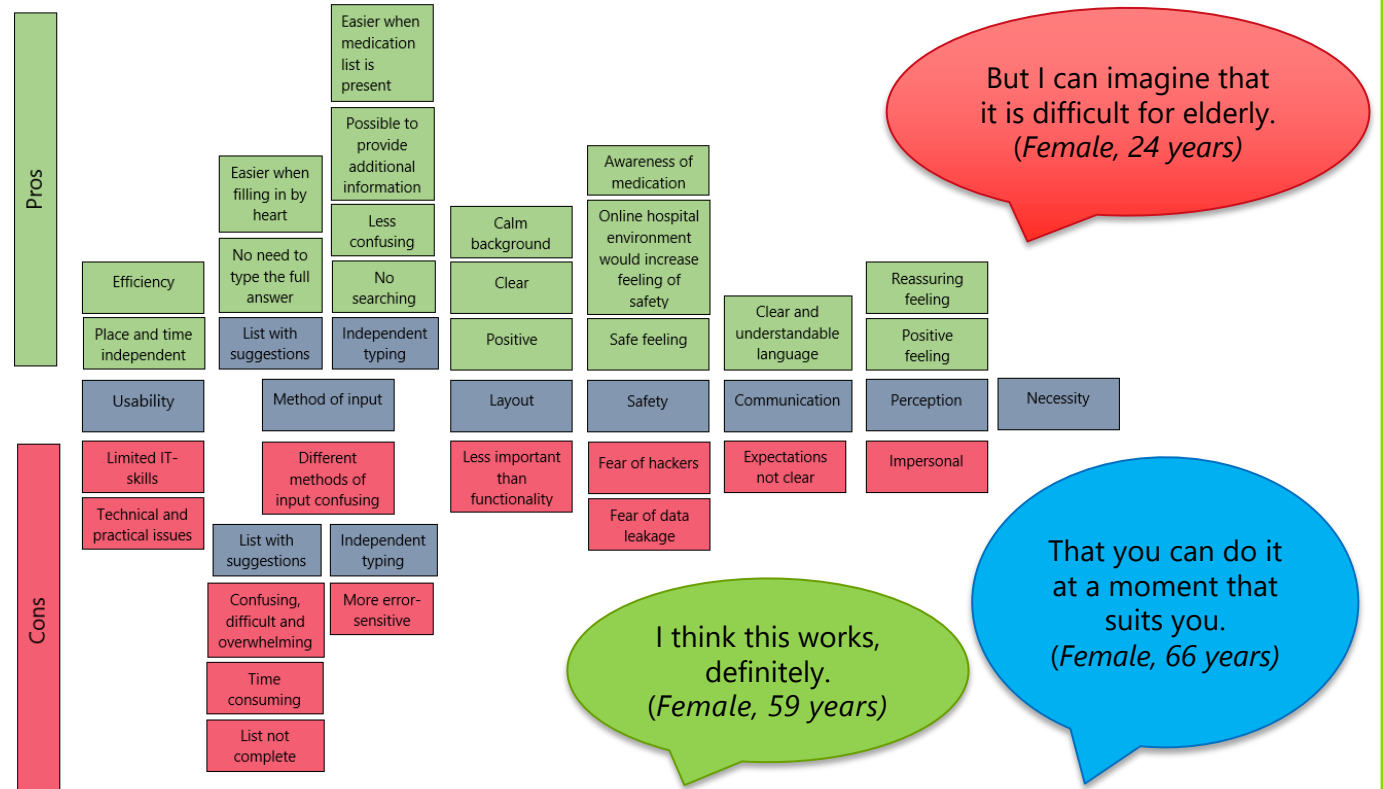
Results

Figure 1: overview of the identified themes, categorized into pros and cons

Conclusions
- Overall experiences were positive
- Patients are open to using a digital assistant in clinical practice
- Some points of improvement