

# **CLINICAL TRIAL DRUGS:**

# DISPENSING OPTIMISATION FOR OUTPATIENTS OF A CANCER CENTRE

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#### BACKGROUND

The hospital pharmacy is where clinical trial treatments are dispensed for both inpatients and outpatients.
GUSTAVE ROUSSY hospital has 70% of outpatients who are included in clinical trials.

One of the roles of the hospital pharmacist is to ensure clear and complete information to outpatients regarding their treatment, but today we don't have enough staff.

## AIM

This study was conducted to assess outpatient's knowledge about their treatment and found a tool to improve their care while we don't have clinical pharmacists for clinical trials to support patient.

# MATERIALS & METHODS

A questionnaire was distributed to outpatients (n=61) and this study was focused on clinical trial patient answers (n=41, 68%).
Patients were asked about their knowledge about their clinical trial circuit, treatment dispensing and the way to improve the transmission of information.

An impact/effort matrix , a decision-making tool based on the level of effort required (knowing resources of the pharmacy department) and the level of resulting benefits, was used to choose our best solution to improve the situation.

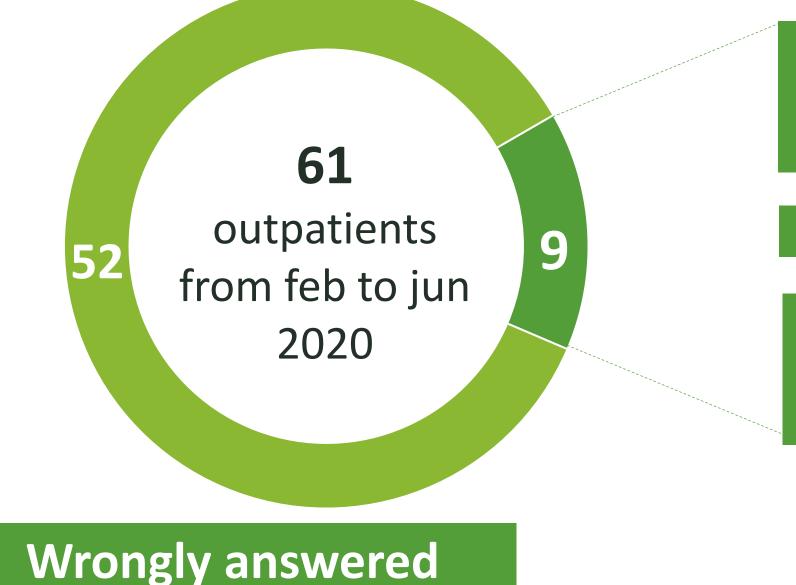
#### RESULTS

What's is the status of your treatment ?

4

Which type of informative tool would be the best ?

(Clinical trial, Commercial treatment or Temporary Autorisation for Use)



Well answered

#### **Clinical trial patient's answers**

	YES	NO
Did you have any explanations about your clinical trial drug?	<b>7</b> (17%)	<b>34</b> (83%)
Do you think it could be interacting to have	20	7

Poster		21	
Video		13	
Flyer		4	
Magazine		3	
Oral information		3	
		LOW EFFORT	HIGH EFFORT
An impact/effort	HIGH IMPACT	GREAT Execute it right away.	GOOD Can you reach the same impact with less effort?
matrix	PACT	WEAK	BAD

Do you think it could be interesting to have 39 more support about clinical trial circuit? (959



Thought they were included in a clinical trial

Didn't know about his inclusion on a clinical trial

when they were not

The others are not studied here

Can you increase the impact?	Focus on the other ideas.
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### DISCUSSION/CONCLUSION

Outpatients can be misinformed about their treatment and there is lack of the provided informative supports.
We choose to create a video to illustrate and explain what is a clinical trial and the course of clinical trial patients, this video will be broadcasted on TV in the waiting room. This solution is the easiest and can have a high impact.
The best solution is to recruit a clinical pharmacist to provide clinical drug support, interviewing and counseling patients.



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