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Background

The development and expansion of oral anticancer agents provide multiple benefits, including improvement in patient quality of life but also create numerous challenges such as side-effect management or medication adherence. In January 2018, we implemented pharmaceutical consultations, as part of a multidisciplinary consultation program for patients receiving oral chemotherapy agents.

Purpose

The aim of this study was to evaluate patient, community pharmacists and oncologists satisfaction with the pharmaceutical consultations.

Material et Methods

Patients satisfaction

- ✓ A paper based questionnaire distributed to patients receiving oral anti-cancer drug at the end of the pharmaceutical consultation.

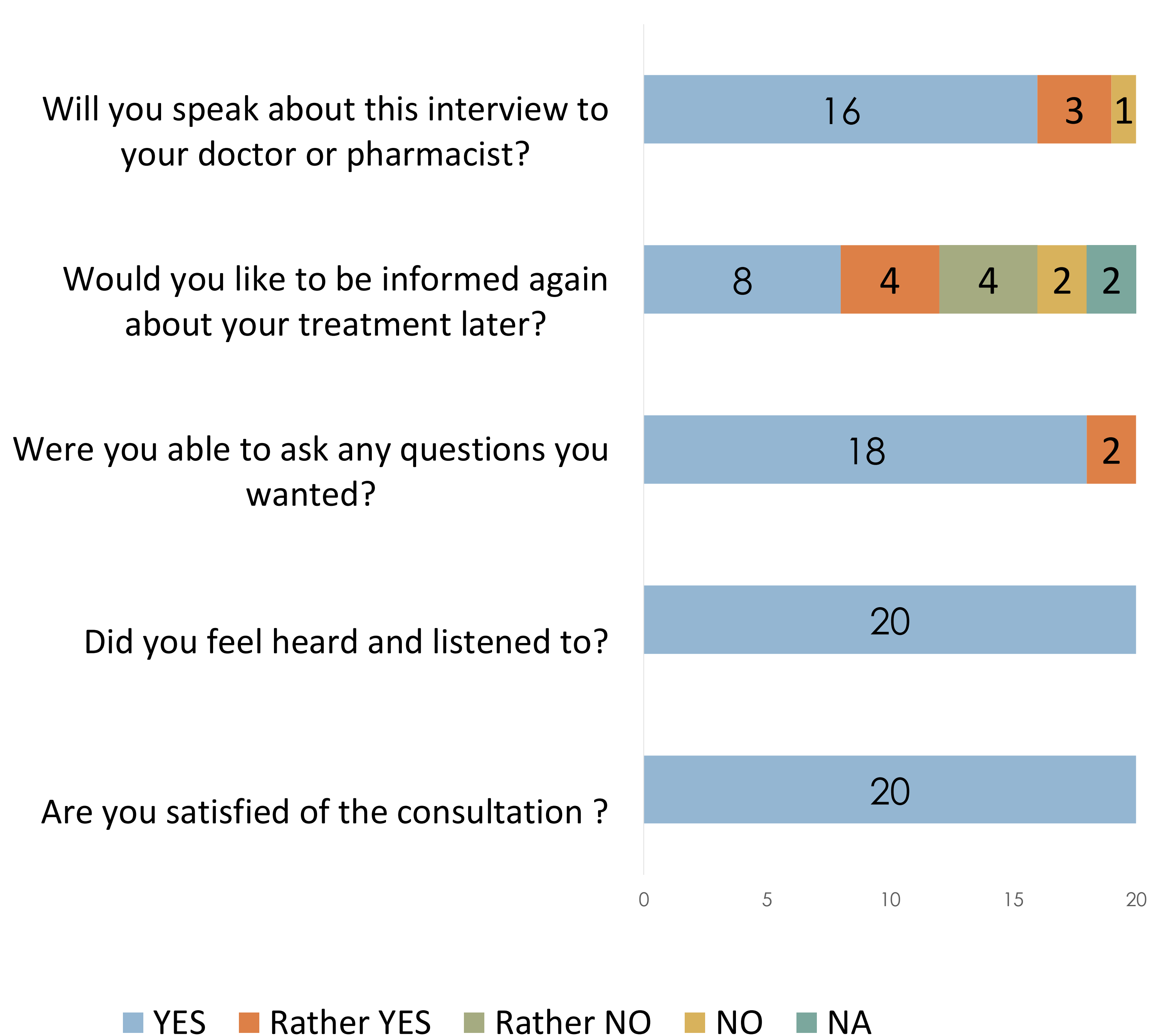
Community pharmacists and oncologists satisfaction

- ✓ Online survey tool
- ✓ 14 questions divided into 5 sections
- ✓ 4-point scale, with answers ranging from strongly agree to strongly disagree, and also included yes/no and short answer questions.
- ✓ Answers to the questionnaires collected in an anonymous way.

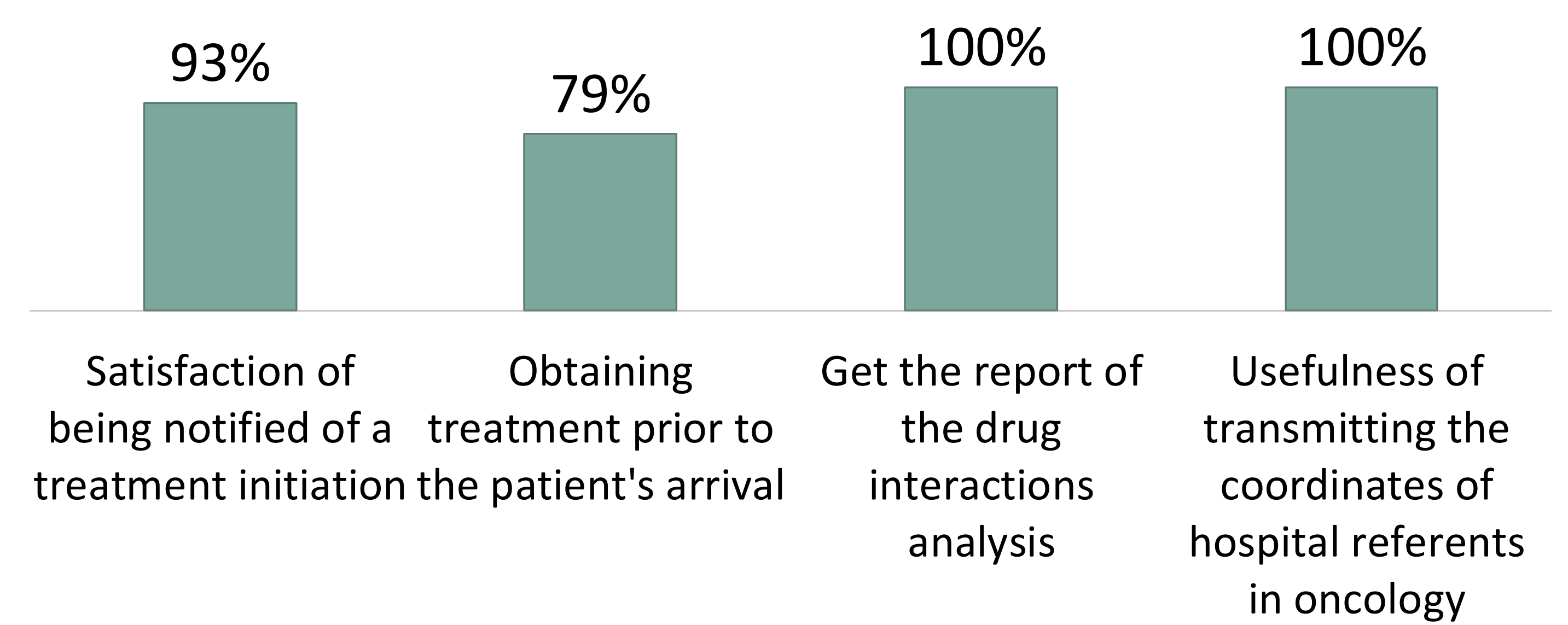
Results

	Patients	Doctors	Community pharmacists
Response rate	49% (20)	53% (9)	35% (15)
Global satisfaction	100%	100%	93%

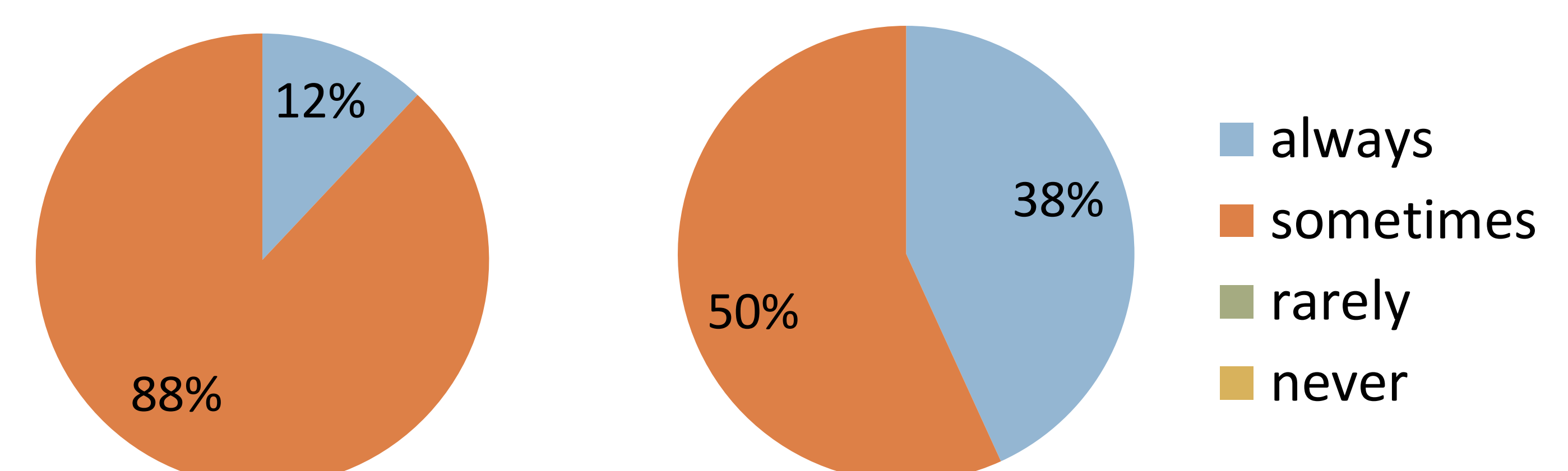
Results of the patient satisfaction questionnaire



Pharmacists' Satisfaction with information transmitted by the hospital pharmacist



Satisfaction of doctors prescribing oral anticancer therapies



Conclusion

This study showed that all participants highly appreciated the pharmaceutical consultations. These results are consistent with previous studies showing the key role of clinical pharmacist in multidisciplinary programs established for patients taking oral anticancer treatment.

