FEEDBACK FROM LEAN MANAGEMENT IN A STERILIZATION UNIT. MONTPELLIER

> H. ROUX<sup>1</sup>, J. CANTONI<sup>1</sup>, M.P. PONROUCH<sup>1</sup>, B. THAUNAY<sup>1</sup>, A. GIRAUDO<sup>1</sup>, A. NGUYEN<sup>1</sup>, A. JALABERT<sup>2</sup>



<sup>1</sup>SERVICE DE STÉRILISATION CENTRALE, CENTRE HOSPITALIER UNIVERSITAIRE DE MONTPELLIER, MONTPELLIER, FRANCE. <sup>2</sup>SERVICE DE PHARMACIE, CENTRE HOSPITALIER DE MONTPELLIER, MONTPELLIER, FRANCE.

**Keywords:** 

**Sterilization** Management **LEAN** Reorganization

# What was done

Abstract n°3PC-064

#### **LEAN** management aims:

- to improve the performance of a company through the involvement of employees.
- to find the ideal conditions of functioning by articulating staff, equipment and sites,
- to add value with the least waste possible.

**Sterilization** = production activity, which can be managed by LEAN management.



To schedule and optimize the recomposition flow

Why it was done

To prioritize emergencies

To pool skills

To redistribute resources

### How it was done

A management engineer was assigned to help to implement this project.

Step 1: observation of the sterilization activity

**Step 2**: analysis of production data of the different surgical specialties resulting from the traceability software

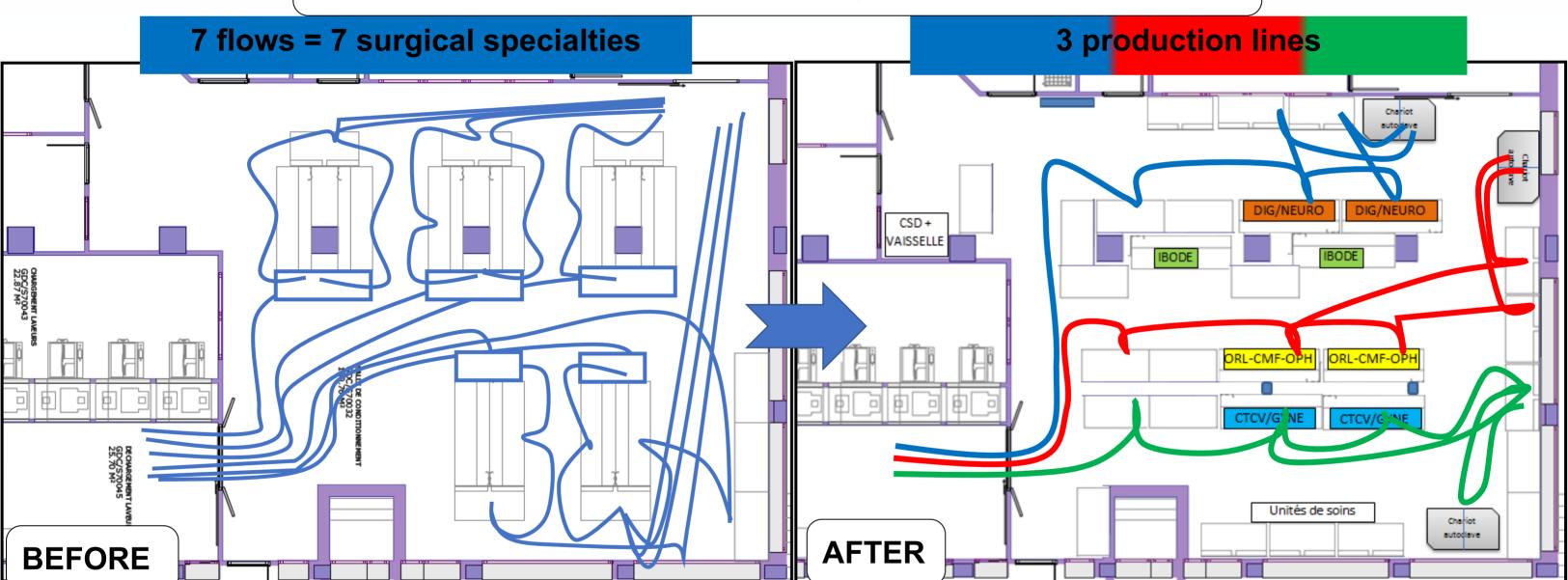
Step 3: an exercise on setting up a new organization was carried out with all the agents.

The interest of the use of KANBAN to smooth the flow was demonstrated during these exercises.



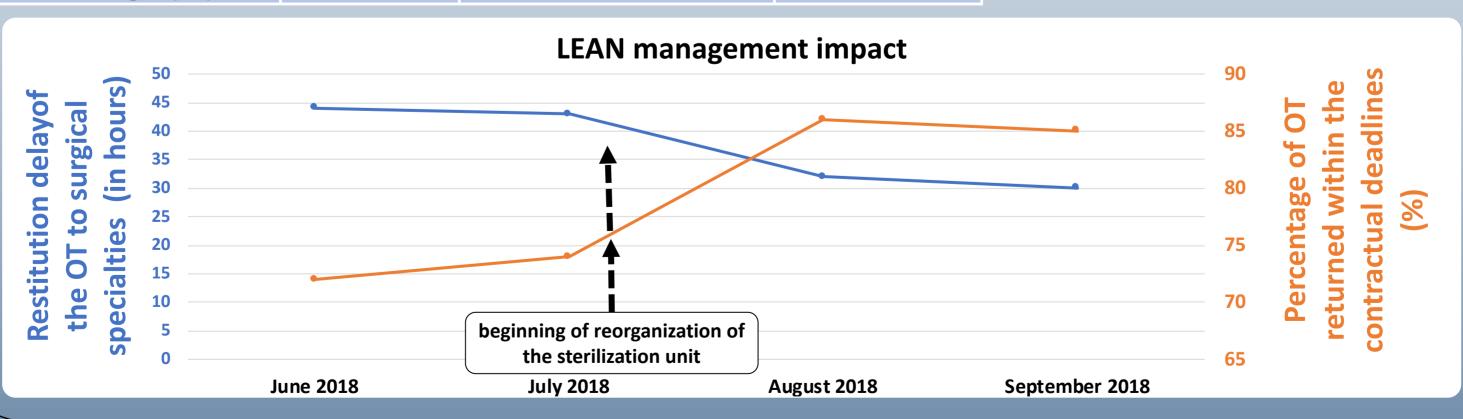
## What was achieved

**Redevelopment of the conditioning area** => limit movements



**Activity of June 2018** Flow 1 Flow 2 Flow 3 Production data of the OPH - ODONTO: 959 CTCV: 1730 NCH: 1267 surgical specialties DIG: 1272 CMF - ORL: 1401 **MATER: 926** (operating trays) Total (OT) 2360 2656 **2539** Percentage (%) 31% 34% 35%

Washing zone: KANBAN deposited the are on Conditioning area: the OT handled in the order of arrival, = "First-In, First-Out" principle.



# What is next

- > improvement of productivity in terms of > redefinition of the true urgency, scheduling and fluidity and availability,
- > reduction of the production pressure,
- development of the concept of self-help
- > increase in versatility through training.

The project is presented to the general management of the University Hospital Center in September 2018. A re-evaluation to 6 months is planned.