# **GOOD PRACTICE INICIATIVES**

# INTEGRATION OF THE PHARMACEUTICAL CARE RECORD INTO THE MULTIDISCIPLINARY ELECTRONIC OUTPATIENT RECORD

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### **BACKGROUD**

The creation of the electronic medical record (EMR) in the Health System has allowed **patient data** to be **centralised** and can be accessed **easily and quickly**.

#### AIM

To integrate the outpatient Pharmaceutical Care record to the electronic patient record (Selene ®) via an application form included in the process of each pathology.

## **HOW WAS IT DONE?**

Solving 2 questions:



Where the application form should be included when the patient came in for a consult?

To unify all the actions relating to the patient's pathology, it was decided to include the form in the main process instead of creating a specific process for the Pharmacy department.

## **Example:**

An application form for an HIV patient should be included in his Infectious Disease Consult process.

No conflict of interest

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What items should be taken into account for the follow up

- · Reason for the visit
- Age
- Weigth
- Pathology
- · Relevant clinical data
- Outpatient treatment
- Comorbidities
- Regular treatment
- Drug interactions
- · Drug-related problems,
- Adverse drug allergies/past issues
- Compliance (0-100%)
- Checks to mark whether if the patient has received:
  - oral and written information
  - Outpatient Pharmacy's leaflet
- Free text to write down given recommendations or other information

"It is an opportunity to integrate our care service as pharmacists within the multidisciplinary care as well as to facilitate data consultation to other professionals that care for the same patient"





#### RESULTS

- Increased safety in the use of drugs and in the avoidance of medical errors have all been achieved (physicians and nurses can consult).
- Promotion of teamwork amongst professionals who attend to the patient.
- Data export can be provided for future researches.



