

IMPLEMENTATION OF A NEW CENTRALISED FLOOR STOCK IN A SECURED AUTOMATED STORAGE CABINET

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WHAT WAS DONE ?

- ▶ Implementation of a new **drug and medical device floor stock** in a psychiatric hospital
- ▶ Contained in a **Secured Automated Storage Cabinet (SASC)**
- ▶ Location : protected area inside the pharmacy, accessible during closing hours



WHY WAS IT DONE ?

- ▶ Existing floor stocks limited to usual psychiatric drugs
 - ▶ On-call resident pharmacists dispense additional treatments during pharmacy closing hours
- ↳ Extending floor stocks would **facilitate continuity of care**

SASC centralisation:

- ✓ Simple and secured access to medication

HOW WAS IT DONE ?

1 INSTALLATION

- ✓ Badge identification
- ✓ Unit and patient name entry
- ✓ Traceability of removals



- ✓ Prescriptions and patient information checking
- ✓ Utilisation support

- ✓ Secured cold storage (refrigerator unlock through the SASC)

Floor stock composition:

- ✓ Established from frequent requests made during on-call time
- ✓ Available online and onsite

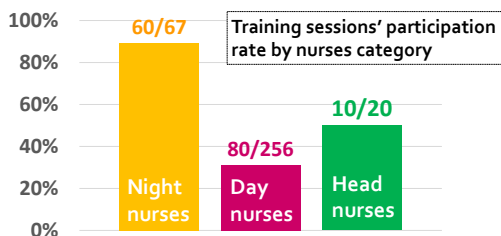
2 UTILISATION TRAINING

- ▶ **Training sessions**
 - ✓ Demonstration of the SASC performed by pharmacist residents
 - ✓ All night nurses assigned to one night training session
 - ✓ All day nurses invited to weekly training sessions ("Pharmacy Open Days")
- ▶ **Instruction manual**
 - ✓ Distributed after formation sessions
 - ✓ Available **online** and **on-site**
- ▶ **Video tutorial**
 - ✓ Available **online** and **on-site**

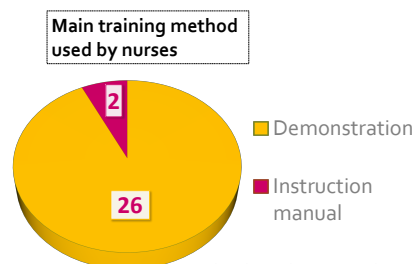
3 SATISFACTION SURVEY

- ✓ Assessment of nurses opinion on the training options offered
- ✓ Method : questionnaire distributed after training sessions and **available online**

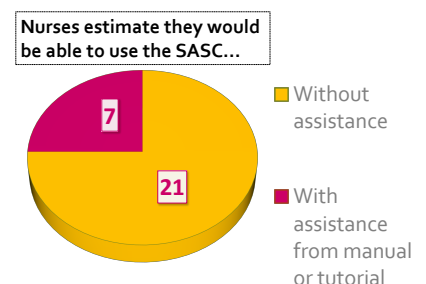
WHAT HAS BEEN ACHIEVED ?



▶ Satisfaction survey : 28 responses, **18,7% response rate**



Nb : the video tutorial was not yet available at the beginning of the survey



WHAT NEXT ?

- ▶ Further utilisation training or assistance will be provided by the **video tutorial**
- ▶ Removals and prescriptions will be **checked by pharmacists** to uncover picking errors
- ▶ Impact on resident pharmacists' workload will be assessed within six months

SASC centralised floor stock is an interesting approach for hospital pharmacies with **limited staff** to **improve continuity of care.**