

23rd EAHP Congress Gothenburg - Sweden 21-23 March 2018 Evaluation of a targeted medication reconciliation in patients at the highest risk admitted through the emergency unit





P.MONDOLONI, L.DONIER, A.GOUGEARD, B.LEROY, C.RENZULLO, J.F.PENAUD, J.COUTET Pharmacy, CH William Morey, Chalon-sur-Saône, France



Medication reconciliation (MR) makes it possible to identify medication errors. Because it is labour intensive, it is often limited to certain specific hospital units (HU).

Evaluate a MR activity targeting patients at the highest risk admitted through the emergency unit



• A single center prospective study was performed for 6 months in patients hospitalized through the emergency unit.

Emergency unit physicians or nurses could fill in a prioritization grid of MR including 10 clinical and therapeutic factors.

A pharmacist collected the grids daily and calculated the risk score of each patient

In case of a score ≥ 10 , a pharmacist performed a MR of the patient in the unit where s/he was hospitalized

DON'T \checkmark **CRITERIAS SCORE KNOW** AGE 0-74 0 ≥75 **NUMBER OF KNOWN DRUGS AT HOME** 0-3 0 4-6 2 ≥7 4 **DRUGS AND/OR HISTORIES** Anticoagulant drug 3 ≥3 cardiovascular drugs and/or histories of hypertension, 5 heart failure Antidiabete drug and/or history of diabetes 2 Anticancer drug and/or history of cancer 3 Anticonvulsivants drug and/or history of epilepsy 2 Eye drops 1 **OTHER CRITERIAS Tobacco comsuption** 1 Memory desorders

This grid, which was based on a bibliographic study and a prior internal study, included a box « don't know » (DK) for every factor.

RESULTS

A prioritization grid was filled out for 583 patients.

10% and 36% of the grids included at least one DK box checked by the physicians and the nurses respectively

24% of the patients were eligible for MR according to the physicians, 11% according to the nurses, for a total of 130 patients.



The number of unintended medication discrepancies (UMD) was 1.2/patient



56 MR were performed in 15 different HU, which represented 43% of the identified patients with an average of 1 hour per MR of the pharmacist's time.



- This grid seems to be adapted to the prioritization of MR because 24 and 11% of the patients had a score ≥10. It identified the need for MR in large number of HU, which is the originality of our MR activity.
- All the priority MR could not be performed because of early release/death of patients or lack of time.
- The low rate of patients at risk and the high rate of DK checked by nurses suggests that nurses under evaluate this risk. Physicians seem to have a better understanding of the patients and treatment.
- The MR of patients at risk made it possible to identify a number of UMD similar to that found in other French studies.
- In the future, it will be a great interest to use a prioritization grid powered by the electronic medical record.